

Portfolio playbook for AWS large migrations

# **AWS Prescriptive Guidance**



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# AWS Prescriptive Guidance: Portfolio playbook for AWS large migrations

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# Portfolio playbook for AWS large migrations

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#### Note

Performing an initial, high-level discovery and assessment of the application portfolio is a prerequisite to completing the tasks in this playbook. For more information about completing this process, see the Application portfolio assessment guide for AWS Cloud migration.

In a large migration, the portfolio workstream plans waves of applications for migration, and the migration workstream focuses on migrating those waves. When planning waves, the portfolio workstream is responsible for assessing the portfolio, collecting the metadata needed for the migration, prioritizing the applications, and then assigning the applications to waves. Waves must be sized and scheduled according to the capacity of the migration workstream and must account for the complexity of the application, dependencies, and any business factors, such as budgets, performance goals, resource availability, and deadlines. For more information about core and supporting workstreams, see Workstreams in a large migration in the Foundation playbook for AWS large migrations.

This playbook provides a step-by-step approach to performing a detailed portfolio assessment for a large migration project, including application assessment and wave planning. It describes the tasks of the portfolio workstream, which spans both stages of a large migration, initialization and implementation:

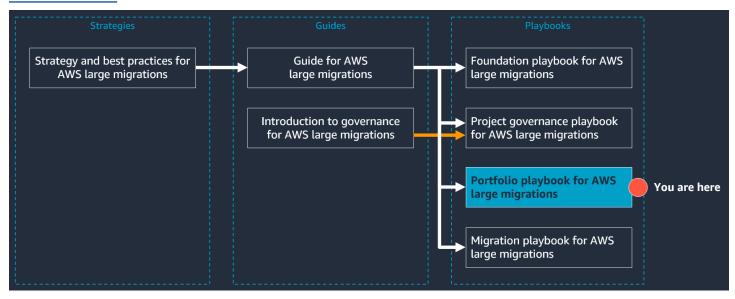
- In stage 1, initialize, you validate your initial portfolio discovery and migration strategy, and you create runbooks that define the processes and rules used for portfolio assessment and wave planning. At the end of stage 1, you have portfolio runbooks and tracking tools that are customized for your own portfolio, processes, and infrastructure.
- In stage 2, implement, you use the runbooks you created in the previous stage in order to complete the portfolio assessment and wave plans.

Detailed portfolio assessment and wave planning is not a one-off task. It is a continuous workstream that supports the migration. In a migration factory, portfolio assessment and wave planning provide the raw materials (servers) to the factory, so you must continue with these activities until the migration project is complete. For more information about the migration factory model, see the Guide for AWS large migrations.

## **Guidance for large migrations**

Migrating 300 or more servers is considered a large migration. The people, process, and technology challenges of a large migration project are typically new to most enterprises. This document is part of an AWS Prescriptive Guidance series about large migrations to the AWS Cloud. This series is designed to help you apply the correct strategy and best practices from the outset, to streamline your journey to the cloud.

The following figure shows the other documents in this series. Review the strategy first, then the guides, and then proceed to the playbooks. To access the complete series, see <u>Large migrations to the AWS Cloud</u>.



## About the runbooks, tools, and templates

In this playbook, you create the following runbooks:

- Application prioritization runbook
- Metadata management runbook
- Wave planning runbook

In addition, you create the following tools, which you use for tracking progress or documenting decisions and other important information:

- Application complexity score sheet
- Application target state worksheet
- Portfolio assessment progress tracker
- Questionnaire for application owners
- Wave planning and migration dashboard

We recommend using the <u>portfolio playbook templates</u> and then customizing them for your portfolio, processes, and environment. The instructions in this playbook tell you when and how to customize each of these templates. This playbook includes the following templates:

- Application target state worksheet You use this template to define the future state of an
  application in the AWS Cloud when the application or migration strategy is particularly complex.
- Dashboard template for wave planning and migration You use this template to collate critical metadata, analyze the application portfolio, identify dependencies, and plan the migration waves.
- **Progress tracking template for portfolio assessment** You use this template to track the progress of each application through the portfolio workstream.
- Questionnaire template for application owners You use this template in the application deep dive process in order to collect information about the application directly from the application owners.
- Runbook template for application prioritization This template is a starting point for building your own application prioritization and deep dive processes.
- Runbook template for metadata management This template is a starting point for building your own metadata identification and collection processes.
- Runbook template for wave planning This template is a starting point for building your own wave planning processes.
- Score sheet template for application complexity You can use this template to evaluate the complexity of migrating each application to the cloud, and then you can use the resulting score during the application prioritization process.

# Stage 1: Initializing a large migration

In the initialize stage, you define the runbooks that you use to complete a detailed portfolio assessment and wave plan in the implementation stage. If another team member is responsible for defining the runbooks in your large migration project, skip to <a href="Stage 2: Implementing a large migration">Stage 2: Implementing a large migration</a>, where you will use the runbooks to migrate waves of applications and servers. By documenting the decisions made in this stage, you create actionable runbooks. For example, making decisions about the following questions leads to standard procedures that you document in your portfolio runbooks:

- What migration metadata is required, and how do you collect it?
- How do you prioritize applications and perform deep dives?
- How do you plan waves?

In stage 1, you spend a lot of time defining the rules and building the runbooks because the activities in the runbook are repeated many times in stage 2 to support the migration.

Stage 1 consists of the following tasks and steps

- Task 1: Performing the initial discovery and validating the migration strategy
  - Step 1: Validate the discovery data
  - Step 2: Identify the business and technical drivers
  - Step 3: Validate the migration strategies
  - Step 4: Validate the migration patterns
- Task 2: Defining processes for identifying, collecting, and storing metadata
  - Step 1: Define the required metadata
  - Step 2: Build the metadata storage and collection processes
  - Step 3: Document metadata requirements and collection processes in a runbook
- Task 3: Defining the application prioritization process
  - Step 1: Define the application prioritization process
  - Step 2: Define the application prioritization rules
  - Step 3: Finalize the application prioritization process
- Task 4: Defining the application deep dive process

- Step 1: Define the application workshop process
- Step 2: Define the application mapping process
- Step 3: (Optional) Define the application target state
- Step 4: Finalize the application deep dive process
- Task 5: Defining the wave planning process
  - Step 1: Define the move group process
  - Step 2: Define the wave planning selection criteria
  - Step 3: Finalize the wave planning process

# Task 1: Performing the initial discovery and validating the migration strategy

The first step of portfolio assessment in a large migration project is to understand the information you have today, the business and technical drivers, and any migration strategy decisions that have already been made. The outcome of the portfolio assessment is to continuously feed the migration metadata, wave plan, and migration strategies into the migration workstream. Based on the information collected, you analyze the gaps and decide the next steps. You can skip some of the sections in this playbook if you have completed the analysis and tasks already. This task consists of the following steps:

- Step 1: Validate the discovery data
- Step 2: Identify the business and technical drivers
- Step 3: Validate the migration strategies
- Step 4: Validate the migration patterns

## Step 1: Validate the discovery data

In the mobilize phase, you might have completed your initial portfolio assessment, and if so, you can reuse that discovery data in the migrate phase. If not, don't worry. This playbook will walk you through what is needed to support your large migration.

Large migrations usually have a lot of data. For example, you have:

Metadata about the source servers, applications, and databases

- Information about your IT portfolio from your configuration management database (CMDB)
- Data from discovery tools that helps you better understand the current state and dependencies
- Metadata for target AWS resources

#### About the types of metadata

The following are the three primary types of metadata that are required to support a large migration:

- Source portfolio metadata Source portfolio metadata is the metadata about your source servers, applications, and databases. You can get the metadata from an existing CMDB, discovery tools, or even from the application owner. You can find a comprehensive list of this metadata type here, and the following are some examples:
  - Server name
  - Server IP address
  - Server operating system (OS)
  - Server storage, CPU, memory, and input/output operations per second (IOPS)
  - Application name
  - Application owner
  - Application-to-application dependencies
  - Business unit
  - Application-to-server mapping
  - Application-to-database mapping
  - Database type and size
  - Storage type and size
  - Dependencies metadata
  - Performance and usage data
- Target environment metadata This is a metadata type that helps you migrate the servers to the target environment. You need to make decisions about the target environment. You can get some of this metadata from discovery tools. The following are some examples of this metadata type:
  - Target subnet
  - Target security group

- Target instance type
- Target AWS Identity and Access Management (IAM) role
- Target IP address
- Target AWS account ID
- Target AWS Region
- Target AWS service
- Target application architecture design
- Wave planning metadata Wave planning metadata is the metadata type that helps you manage the migration. The following are examples of this metadata type:
  - Wave ID
  - Wave start time
  - Wave cutover time
  - Wave owner
  - Wave to application/server/database/move group mapping

#### Validate your discovery data

It is important to understand your current discovery data before making any decisions. You likely don't have all of the information at this stage of the migration. This playbook helps you define the metadata requirements and helps you collect the metadata efficiently. Ask yourself the following questions to identify what metadata is currently available and where it might be located:

- Have you used any tools to conduct a migration assessment, such as Migration Evaluator?
- Have you deployed any discovery tools in your environment, such as AWS Application Discovery Service or Flexera One Cloud Migration and Modernization?
- Do you have a CMDB that has the most up-to-date information for your IT portfolio?
- · Have you finished the initial portfolio assessment in the mobilize phase?
- Have you completed the initial wave planning?
- Have you completed the initial target environment design?
- What is the source of each metadata type?
- Do you have access to all the metadata?
- How do you access all the metadata?

Have you documented the process of accessing metadata?

## Step 2: Identify the business and technical drivers

Business and technology drivers are critical when considering the high-level migration strategies and patterns for each application. You must understand the drivers that are unique to your migration. You use these business and technical drivers when validating your migration strategies and defining application mapping rules.

#### **Common business drivers**

*Business drivers* are factors related to business goals or limitations that you must consider when planning a large migration, such as contracts expiring, rapid growth, or budget. The following are common business drivers:

- Exiting a data center You need to migrate as quickly as possible to the cloud. For example, a data center contract is about to expire.
- **Reducing operational cost and risks** You want to reduce the costs or risks associated with operating an on-premises environment.
- **Flexibility** You need to move to the cloud as a strategic direction in order to prepare for change in the business's future.
- **Growing the business** You need to be able to quickly accelerate development and innovation or accommodate rapid growth.
- Using data intelligently You want to take advantage of cloud-based artificial intelligence, machine learning, and Internet of Things (IoT) that can forecast your company's growth and provide insights into customer behavior.
- Improving security and compliance You need to leverage the compliance programs that are already built into the AWS Cloud infrastructure, or you want to leverage the software-based security tools that can warn you of a possible threat to your data.
- **Resource availability** Having limited resources or limited internal experience might lead you to select strategies that move the application without modification.

#### Common technical drivers

Technical drivers are factors related to technical goals or limitations that you must consider when planning a large migration, such as the current architecture. The following are common technical drivers:

- Hardware or software end-of-support Your hardware or software is close to the end of its lifecycle, and you need to refresh it because the vendor no longer supports it.
- **Technology integration** You gain access to global infrastructure that enables you to rapidly and strategically scale your application. You can go global quickly with global services and infrastructure ready for you to tap.
- Storage and compute limitations Your data center does not have capacity for more storage or servers, and you need to find another place to expand.
- Scalability and resiliency requirements Your applications have experienced downtime in the past, and you want to use the cloud to improve the recovery point objective (RPO) and recovery time objective (RTO).
- Modernizing application architecture You want to take advantage of the cloud and change your applications to be cloud-native.
- Improving performance Your application performance is poor during peak seasons, you want to scale up and down automatically to match the demand.

### Update the runbook

- 1. In the <u>portfolio playbook templates</u>, open the *Runbook template for application prioritization* (Microsoft Word format).
- 2. In the *Business and technical drivers* section, record the drivers you identified for your large migration project.
- 3. Save your application prioritization runbook.

## Step 3: Validate the migration strategies

Selecting migration strategies is critical to a large migration. You must verify that the migration strategies you select meet organizational expectations, limitations, and requirements. For more information about the available migration strategies, see the Guide for AWS large migrations.

You might have selected migration strategies in the mobilize phase or during the initial portfolio assessment. In this step, you use the business and technical drivers in order to select and validate the migration strategies for your portfolio.

Your migration strategies might change as you continue to assess the portfolio and begin the migration. At this stage, the goal is to understand the general distribution of your portfolio to each migration strategy. Selecting migration strategies is critical to the next step, validating the detailed migration patterns.

#### Select and validate the migration strategies

Evaluate the portfolio and select the migration strategies as follows:

- 1. Review all of the technical and business drivers you identified in the previous step, and prioritize the drivers based on your business needs.
- 2. Map each business and technical driver to a migration strategy. The following table is an example.

Priority	Business or technical driver	Migration strategy
1	Exit a data center by a specified date	Rehost as many applications as possible, and replatform and refactor only if rehost is not possible.
2	Reduce operational cost and risks	To accelerate the migration, rehost as many applications as possible.
3	Hardware or software end- of-support	Rehost supported applications and replatform applications that are not supported to newer hardware and software in the cloud.
4	Resource availability	Rehost to AWS Managed Services (AMS) to reduce the operational overhead.

- 3. By weighing each business and technical driver and evaluating your portfolio at a high level, estimate how the applications should be distributed amongst each migration strategy. It is common to see conflicts between the drivers. Project stakeholders need to work together and make final decisions to resolve the conflicts. The following is an example of how you might distribute your portfolio to each migration strategy:
  - Rehost 60%
  - Replatform 15%
  - Retire 10%
  - Retain 5%
  - Repurchase 5%
  - Refactor 5%

Do not proceed with the migration until you have selected high-level migration strategies for your portfolio.

#### **Update the runbook**

- 1. Open your application prioritization runbook.
- 2. In the *Migration strategies* section, record how the application workload is distributed among the seven migration strategies. For example:
  - Rehost 60%
  - Replatform 15%
  - Retire 10%
  - Retain 5%
  - Repurchase 5%
  - Refactor 5%
- 3. Save your application prioritization runbook.

## Step 4: Validate the migration patterns

### **About migration patterns**

A *migration pattern* is a repeatable migration task that details the migration strategy, the migration destination, and the migration application or service used. An example is *Rehost* 

to Amazon Elastic Compute Cloud (Amazon EC2) using AWS Application Migration Service. The following AWS services and solutions are frequently referenced in common migration patterns:

- AWS App2Container
- AWS Application Migration Service (AWS MGN)
- AWS CloudFormation
- AWS Database Migration Service (AWS DMS)
- AWS DataSync
- Amazon Elastic Compute Cloud (Amazon EC2)
- Amazon Elastic Container Service (Amazon ECS)
- Amazon Elastic File System (Amazon EFS)
- AWS Cloud Migration Factory Solution
- Amazon Relational Database Service (Amazon RDS)
- AWS Schema Conversion Tool (AWS SCT)
- AWS Transfer Family

Similar to selecting migration strategies, you might have already identified your migration patterns in an earlier phase. However, you must validate them and make sure the patterns have been defined and documented. The following table lists common migration strategies and patterns.

ID	Strategy	Pattern
1	Rehost	Rehost to Amazon EC2 using Application Migration Service or Cloud Migration Factory
2	Replatform	Replatform to Amazon RDS using AWS DMS and AWS SCT
3	Replatform	Replatform to Amazon EC2 using AWS CloudFormation

ID	Strategy	Pattern
		Note CloudFormation templates build new infrastructure in the AWS Cloud.
4	Replatform	Replatform to Amazon EFS using AWS DataSync or AWS Transfer Family
5	Replatform	Replatform to Amazon ECS using AWS App2Container
6	Replatform	Replatform mainframe or midrange servers to Amazon EC2 using an emulator
7	Replatform	Replatform from Windows to Linux on Amazon EC2
8	Retire	Retire the application
9	Retain	Retain on premises
10	Repurchase	Repurchase and upgrade to SaaS
11	Refactor or re-architect	Re-architect the application

# Update the runbook

At this point, you define the patterns at the portfolio level. Later in this playbook, you map each application to its corresponding migration pattern.

1. Open your application prioritization runbook.

- 2. In the *Migration patterns* section, record the migration patterns you have identified and validated. Assign each pattern a unique ID and note the migration strategy for the pattern.
- 3. Save your application prioritization runbook.

Note that migration patterns might change as you progress. You might change your migration strategies and patterns later, as you find new information, change the scope of the workload, or even decide to use new AWS services.

#### Task exit criteria

If you have not yet identified your migration strategies and patterns from a high-level, portfolio perspective, we highly recommend you work with the technical teams to define them before moving on to the next task. Portfolio assessment and wave planning are dependent on understanding the migration strategies and patterns. You do not need to have a comprehensive list of migration patterns before you proceed. You can add new patterns and adjust your strategies as you go.

Continue to the next task when you have completed the following:

- You have access to the latest discovery data and understand it.
- You have identified the business and technical drivers for your migration.
- You have selected and validated migration strategies, based on your business and technical drivers.
- You have selected and validated migration patterns.
- You have documented the following in your application prioritization runbook:
  - Business and technical drivers
  - Migration strategies
  - Migration patterns

# Task 2: Defining processes for identifying, collecting, and storing metadata

In the previous task, you validated the initial discovery data, the migration strategies, and the migration patterns for your large migration. In this task, you identify what metadata is required and decide how you will collect it. This task consists of the following steps:

Task exit criteria 14

- · Step 1: Define the required metadata
- Step 2: Build the metadata storage and collection processes
- Step 3: Document metadata requirements and collection processes in a runbook

As you complete the steps in this section, consider the entire migration cycle from a metadata perspective. Consider portfolio assessment, wave planning, migration, testing, post-cutover activities, and then analyze all possible use cases and related use cases. Thinking about the information that you need to complete the full migration process helps you identify all of the metadata for that pattern.

### **Step 1: Define the required metadata**

Before you can determine the required metadata attributes, you must understand the migration pattern. For example, you need different metadata for migrating a server to Amazon EC2 and for migrating a database to Amazon RDS. Most patterns are made up of many small tasks. In order to perform the migration pattern, you need to know what metadata attributes are required and then collect the metadata for that application. You must determine and gather the required metadata in the initialization stage so that you can perform the migration efficiently and without delay in the implementation stage.

The person or team that defines the metadata attributes begins by defining the steps and tasks needed to perform the migration pattern. The tasks determine what metadata is needed, so working through each task builds a comprehensive collection of the required metadata. The person who determines what metadata is required typically needs to have a comprehensive understanding of how to complete the migration pattern. Coordination with the person writing the migration runbook might be required. For more information, see the <a href="Migration playbook for AWS large migrations">Migrations</a>.

During a large migration, there are many processes spread across all workstreams that have a dependency on metadata. Having timely and accurate metadata has broad and significant impact to the success of a large migration.

In this step, you define the pattern or task and then use the definition to identify the metadata required.

#### Identify the key components of the migration patterns and supporting tasks

In this step, for each migration pattern or supporting task, you define the key components, such as the action, source object, target object, and tools used. You then name the pattern or task based on your answers.

Supporting tasks include the operational activities that the portfolio and migration workstreams need to perform during the migration, such as wave planning, application prioritization, dependency analysis, governance, disaster recovery, performance testing, or user-acceptance testing. Because you need metadata to support these tasks, you perform these steps for both the migration patterns and the supporting tasks.

- 1. **Action** Identify the migration strategy or supporting task. Remember that one action might have other actions associated with it. For example, you might want to define operations for migration. Example actions include:
  - Migration strategy, such as rehost, replatform, or relocate
  - · Wave planning
  - Application prioritization and dependency analysis
  - Operation
  - Governance
  - Disaster recovery
  - Testing, such as performance testing or user-acceptance testing (UAT)
- 2. **Source object** Identify the source object on which the action will be performed. Example source objects include:
  - Waves
  - Server
  - Database
  - · File share
  - Application
- 3. Tools Identify the services or tools used to perform the action. You might use more than one tool or service. Example tools include:
  - AWS Application Migration Service
  - AWS DataSync

- AWS Backup
- Performance monitoring tools
- 4. **Target object** Identify the target object, service, or location where the source will reside when the action is complete. Example objects, services, or locations include:
  - Amazon Elastic Compute Cloud (Amazon EC2)
  - Amazon Relational Database Service (Amazon RDS)
  - Amazon Elastic File System (Amazon EFS)
  - Amazon Elastic Container Service (Amazon ECS)
  - Wave plan
- 5. **Pattern name** Combine your answers to the previous steps as follows:

<action> <source object> on/to <target object> using <tool>

The following are examples:

- Rehost (action) waves, applications, or servers (source object) to Amazon EC2 (target object)
  using Application Migration Service or Cloud Migration Factory (tools)
- Replatform (action) file shares (source object) to Amazon EFS (target object) using DataSync (tool)
- Replatform (action) databases (source object) to Amazon RDS (target object) using AWS DMS (tool)
- Performance monitoring (action) of applications (source object) on Amazon EC2 (target object) using Amazon CloudWatch (tool)
- Back up (action) servers (source object) on Amazon EC2 (target object) using AWS Backup (tools) after migration
- Wave planning (action) waves, applications, or servers (source object) to create a wave plan (target object)

The following is an example of how you might record *Pattern 1: Rehost to Amazon EC2 using Application Migration Service or Cloud Migration Factory* from the <u>migration patterns table</u>.

Pattern ID	1
Pattern name	Rehost to Amazon EC2 using Application Migration Service or Cloud Migration Factory

Action	Rehost migration
Source object	Waves, applications, or servers
Tools	Application Migration Service or Cloud Migration Factory
Target object	Amazon EC2

#### Determine the metadata required for each pattern or task

Now that you have defined the pattern or task, you determine the metadata required for the source object, target object, tools, and other business information. To explain this process, this playbook uses *Pattern 1: Rehost to Amazon EC2 using Application Migration Service or Cloud Migration Factory* from the <u>migration patterns table</u> as an example. Note that for some patterns or tasks, some steps might not apply.

1. **Analyze the target object** – Working backwards from the target object, manually create the object and identify the metadata needed to support it. Capture the metadata as demonstrated in the following table.

For example, when you create an EC2 instance, you must choose an instance type, storage type, storage size, subnet, security group, and tags. The following table includes examples of metadata attributes that you might need if your target object is an EC2 instance.

Attribute name	Object type	Description or purpose
target_subnet	Target EC2 instance	Subnet of the target EC2 instance
target_subnet_test	Target EC2 instance	Test subnet of the target EC2 instance
<pre>target_security_gr oup</pre>	Target EC2 instance	Security group of the target EC2 instance
<pre>target_security_gr oup_test</pre>	Target EC2 instance	Test security group of the target EC2 instance

Attribute name	Object type	Description or purpose
IAM_role	Target EC2 instance	AWS Identity and Access Management (IAM) role of the target EC2 instance
instance_type	Target EC2 instance	Instance type of the target EC2 instance
AWS_account_ID	Target EC2 instance	AWS account to host the target EC2 instance
AWS_Region	Target EC2 instance	AWS Region to host the target EC2 instance

2. Analyze the tools – Use the tool to create a target object and check for differences. Capture the tool-specific metadata as demonstrated in the following table, and remove the attributes from the previous table if it is not supported by the migration tool. For example, you cannot customize the OS type and storage size for Application Migration Service because the rehost migration tool is like-for-like. Therefore, you would remove target OS and target disk size if these attributes were included in the previous table. In the previous example table, all attributes are supported by the tool, so no action is required.

The following table includes examples of metadata that you might need for the tools.

Attribute name	Object type	Description or purpose
AWS_account_ID	Tools (Application Migration Service)	AWS account ID for AWS Application Migration Service
AWS_Region	Tools (Application Migration Service)	AWS Region for Application Migration Service
replication_server _subnet	Tools (Application Migration Service)	Subnet for the Application Migration Service replication server

Attribute name	Object type	Description or purpose
replication_server _security_group	Tools (Application Migration Service)	Security group for the Application Migration Service replication server

- 3. **Analyze the source object** Determine the required metadata for the source object by assessing the actions as follows:
  - To migrate servers, you need to know the source server name and fully qualified domain name (FQDN) in order to connect to the server.
  - To migrate applications along with their servers, you need to know the application name, application environment, and application-to-server mapping.
  - To perform a portfolio assessment, prioritize applications, or define a move group, you need to know the application-to-server mapping, application-to-database mapping, and application-to-application dependencies.
  - To manage waves, you need to know the wave ID and the start and end times of the wave.

The following table includes examples of metadata that you might need for the source object.

Attribute name	Object type	Description or purpose
wave_ID	Source wave	ID of the wave (for example: wave 10)
wave_start_date	Source wave	Start date for the wave
wave_cutover_date	Source wave	Cutover date for the wave
wave_owner	Source wave	Owner of the wave
app_name	Source application	Source application name
<pre>app_to_server_mapp ing</pre>	Source application	Application-to-server relationship
app_to_DB_mapping	Source application	Application-to-database relationship

Attribute name	Object type	Description or purpose
<pre>app_to_app_depende ncies</pre>	Source application	External dependencies of the application
server_name	Source server	Source server name
server_FQDN	Source server	Fully qualified domain name of the source server
server_OS_family	Source server	Operating system (OS) family of the source server (for example: Windows or Linux)
server_OS_version	Source server	OS version of the source server (for example: Windows Server 2003)
server_environment	Source server	Environment of the source server (for example: development, production, or test)
server_tier	Source server	Tier of the source server (for example: web, database, or application)
CPU	Source server	Number of CPUs in the source server
RAM	Source server	RAM size of the source server
disk_size	Source server	Disk size of the source server

4. **Consider other attributes** – In addition to the primary action, consider other actions and attributes related to the target object or application. For the example pattern, *Pattern 1: Rehost to Amazon EC2 using Application Migration Service or Cloud Migration Factory*, the action is rehost, and the target object is Amazon EC2. Other related actions for this target object might include backing up to Amazon EC2, monitoring the EC2 instance after the migration, and using

tags to manage costs associated with the EC2 instance. You might also want to consider other application attributes that help you manage the migration, such as the application owner, who you might need to contact for questions or cutover purposes.

The following table includes examples of additional metadata that are commonly used. This table includes tags for your target EC2 instance. For more information about tags and how to use them, see Tag your Amazon EC2 resources in the Amazon EC2 documentation.

Attribute name	Object type	Description or purpose
Name	Target EC2 instance (tag)	Tag to define the name of a target EC2 instance
app_owner	Source application	The owner of a source application
business_unit	Target EC2 instance (tag)	Tag to identify the business unit for a target EC2 instance (for example: HR, finance, or IT)
cost_center	Target EC2 instance (tag)	Tag to identify the cost center for a target EC2 instance

5. Create a table – Combine all of the metadata identified in the previous steps into a single table.

Attribute name	Object type	Description or purpose
wave_ID	Source wave	ID of the wave (for example: wave 10)
wave_start_date	Source wave	Start date for the wave
wave_cutover_date	Source wave	Cutover date for the wave
wave_owner	Source wave	Owner of the wave
app_name	Source application	Source application name

Attribute name	Object type	Description or purpose
<pre>app_to_server_mapp ing</pre>	Source application	Application-to-server relationship
app_to_DB_mapping	Source application	Application-to-database relationship
<pre>app_to_app_depende ncies</pre>	Source application	External dependencies of the application
AWS_account_ID	Tools (Application Migration Service)	AWS account to host the target EC2 instance
AWS_Region	Tools (Application Migration Service)	AWS Region to host the target EC2 instance
replication_server _subnet	Tools (Application Migration Service)	Subnet for the Application Migration Service replication server
replication_server _security_group	Tools (Application Migration Service)	Security group for the Application Migration Service replication server
server_name	Source server	Source server name
server_FQDN	Source server	Fully qualified domain name of the source server
server_OS_family	Source server	Operating system (OS) family of the source server (for example: Windows or Linux)
server_OS_version	Source server	OS version of the source server (for example: Windows Server 2003)

Attribute name	Object type	Description or purpose
server_environment	Source server	Environment of the source server (for example: development, production, or test)
server_tier	Source server	Tier of the source server (for example: web, database, or application)
CPU	Source server	Number of CPUs in the source server
RAM	Source server	RAM size of the source server
disk_size	Source server	Disk size of the source server
target_subnet	Target server	Subnet of the target EC2 instance
target_subnet_test	Target server	Test subnet of the target EC2 instance
<pre>target_security_gr oup</pre>	Target server	Security group of the target EC2 instance
<pre>target_security_gr oup_test</pre>	Target server	Test security group of the target EC2 instance
instance_type	Target server	Instance type of the target EC2 instance
IAM_role	Target server	AWS Identity and Access Management (IAM) role of the target EC2 instance
Name	Target server (tag)	Tag to define the name of a target EC2 instance

Attribute name	Object type	Description or purpose
app_owner	Source application	The owner of a source application
business_unit	Target server (tag)	Tag to identify the business unit for a target EC2 instance (for example: HR, finance, or IT)
cost_center	Target server (tag)	Tag to identify the cost center for a target EC2 instance

6. **Repeat** – Repeat this process until you have documented the required metadata for each pattern.

## Step 2: Build the metadata storage and collection processes

In the previous step, you defined the metadata required to support your migration. In this step, you build a process for collecting and storing the metadata. This step consists of two tasks:

- 1. Analyze the required metadata from the previous step and identify the source.
- 2. Define a process for efficiently storing and collecting the metadata.

#### Analyze the metadata sources

There are many common metadata sources. Usually, the first thing you can access is a high-level asset inventory, which is typically exported from a configuration management database (CMDB) or from another existing tool. However, you need to collect metadata from other sources as well, using both automated and manual processes.

The following table contains common sources, the standard collection process for that source, and the common metadata types that you can expect to find from that source.

Metadata source	Collection type	Metadata type
Discovery tools	Automated	Source server

Metadata source	Collection type	Metadata type
CMDB	Automated	Source server
Inventory from other tools, such as <u>RVTools</u> for VMware vSphere	Automated	Source server
Application owner questionn aire	Manual	Source server, target server, wave
Application owner interview	Manual	Source server, target server, wave
Application design documentation	Manual	Target server
Landing zone design documentation	Manual	Target server, tools

After listing all the possible sources of your metadata, you analyze the metadata type and map each source to the metadata attributes that you identified in the previous step.

- 1. Get a complete list of metadata attributes from Step 1: Define the required metadata.
- 2. Analyze each metadata type and determine which types cannot be retrieved using an automated process. This is usually the **target server metadata** and **wave metadata** types because these require decisions from the application owners. For example, which subnet and security group will you use for the target EC2 instances?
- 3. Analyze each metadata attribute and map it to a metadata source in the previous table. It is common to have a combination of multiple sources. You can use discovery tools to collect some source server metadata. For information about using discovery tools to collect metadata, see <a href="Seet Started with automated portfolio discovery">Get Started with automated portfolio discovery</a> on the AWS Prescriptive Guidance website.
- 4. Create a table to map the metadata attribute to its type and source. The following table is an example.

Metadata attribute	Metadata type	Metadata sources
app_name	Source application	CMDB
app_owner	Source application	CMDB
<pre>app_to_server_mapp ing</pre>	Source application	CMDB, discovery tools, or application owner questionn aire
app_to_DB_mapping	Source application	CMDB, discovery tools, or application owner questionn aire
<pre>app_to_app_depende ncies</pre>	Source application	CMDB, discovery tools, or application owner questionn aire
server_name	Source server	CMDB
server_FQDN	Source server	CMDB
server_OS_family	Source server	CMDB
server_IP	Source server	Discovery tools
disk_size	Source server	Discovery tools
instance_type	Target server	Discovery tools
target_subnet	Target server	Application owner questionn aire
<pre>target_security_gr oup</pre>	Target server	Application owner questionn aire
AWS_Region	Target server	Application owner questionn aire

Metadata attribute	Metadata type	Metadata sources
AWS_account_ID	Target server	Application owner questionn aire
replication_server _subnet	Tools (Application Migration Service)	Landing zone design documentation
replication_server _security_group	Tools (Application Migration Service)	Landing zone design documentation
Name	Target server (tag)	Application owner questionn aire
business_unit	Target server (tag)	Application owner questionn aire
cost_center	Target server (tag)	Application owner questionn aire
wave_ID	Wave planning	Application owner interview
wave_start_date	Wave planning	Application owner interview
wave_cutover_date	Wave planning	Application owner interview

### Define a single metadata store

After mapping each metadata attribute to its source, you define where to store the metadata. Regardless of how and where you store the metadata, you need to choose only one repository. This ensures that you have a single source of truth. Storing metadata in multiple places is a common mistake in large migrations.

#### Option 1: Store metadata in a spreadsheet in a shared repository

Although this option might sound like a very manual process, it is the most common data store for large migrations. It is also common to store the spreadsheet in a shared repository, such as a Microsoft SharePoint site.

A Microsoft Excel spreadsheet is easy to customize and doesn't take a long time to build. The disadvantages are that it will get very complex if you have a lot of metadata and that it can be difficult to manage the relationships between assets, such as between the server, application, and database. The other challenge is version management. You need to limit write access to only a few people, or you need to use an automated process to update the spreadsheet.

In the <u>portfolio playbook templates</u>, you can use the *Dashboard template for wave planning and migration* (Excel format) as a starting point for building your own data store spreadsheet.

#### Option 2: Store metadata in a purpose-built tool

You can use a prebuilt tool, such as <u>TDS Transition Manager</u> (TDS website), to store your data, or you can build your own tool. When you build your own tool, you need database tables just like Excel spreadsheet tabs in option 1. For example:

- Server table
- Application table
- Database table
- Application-to-server and application-to-database mapping table
- Wave-planning table
- Application owner questionnaire table

### Define the metadata collection processes

In the previous steps, you mapped the metadata to its source and defined a data store where you will collect the metadata. In this step, you build processes to effectively collect the metadata. You should minimize the manual copy-and-paste process and use automation to collect the metadata from each source. There are three steps:

- 1. Build an extract, transform, and load (ETL) script for each metadata source based on the metadata mapping table.
- 2. Build a scheduled task that imports metadata from each source automatically on a regular basis.
- 3. Build an export process or provide application programming interface (API) access to the metadata stored in the repository.

The following table is an example of the metadata attributes collected by each ETL script. The metadata is stored in the location you defined in the previous section, such as a spreadsheet or purpose-built tool.

Metadata attribute	Metadata type	Metadata source	Collection process
app_name	Source application	CMDB	ETL script – CMDB
app_owner	Source application	CMDB	ETL script – CMDB
<pre>app_to_se rver_mapping</pre>	Source application	CMDB	ETL script – CMDB
app_to_DB _mapping	Source application	CMDB	ETL script – CMDB
<pre>app_to_ap p_dependencies</pre>	Source application	Discovery tool	ETL script – discovery tool
server_name	Source server	CMDB	ETL script – CMDB
server_FQDN	Source server	CMDB	ETL script – CMDB
server_OS _family	Source server	CMDB	ETL script – CMDB
server_OS _version	Source server	CMDB	ETL script – CMDB
disk_size	Source server	Discovery tool	ETL script – discovery tool
instance_type	Target server	Discovery tool	ETL script – discovery tool
target_subnet	Target server	Application owner questionnaire	ETL script – applicati on owner
<pre>target_se curity_group</pre>	Target server	Application owner questionnaire	ETL script – applicati on owner

Metadata attribute	Metadata type	Metadata source	Collection process
AWS_Region	Target server	Application owner questionnaire	ETL script – applicati on owner
AWS_account_ID	Target server	Application owner questionnaire	ETL script – applicati on owner
Name	Target server (tag)	Application owner questionnaire	ETL script – applicati on owner
business_unit	Target server (tag)	Application owner questionnaire	ETL script – applicati on owner
cost_center	Target server (tag)	Application owner questionnaire	ETL script – applicati on owner
wave_ID	Wave planning	Application owner questionnaire	ETL script – applicati on owner
wave_start_date	Wave planning	Application owner questionnaire	ETL script – applicati on owner
wave_cuto ver_date	Wave planning	Application owner questionnaire	ETL script – applicati on owner

# Step 3: Document metadata requirements and collection processes in a runbook

In this task, you document your decisions in a *metadata management runbook*. During the migration, your portfolio workstream adheres to this runbook as the standard procedures for collecting and storing metadata.

- 1. In the <u>portfolio playbook templates</u>, open the *Runbook template for metadata management* (Microsoft Word format). This serves as a starting point for building your own runbook.
- 2. In the *Metadata attributes* section, create a metadata attributes table for each migration pattern, and populate the tables with the metadata attributes identified in <a href="Step 1: Define the required metadata">Step 1: Define the required metadata</a>.

- 3. In the *Source locations* section, document the sources you identified in <u>Analyze the metadata</u> sources.
- 4. In the *Source location access instructions* section, document the steps a user would need to follow in order to access the metadata source locations.
- 5. In the *Metadata store* section, document the steps a user would need to follow in order to access the metadata store you created in Define a single metadata store.
- 6. In the *Data collection types* section, identify the data collection process that you will use for each metadata source. Ideally, you should automate all metadata collection by using automation scripts.
- 7. In the *Data collection by metadata attribute* section, for each metadata attribute, identify the following according to the instructions in <u>Define the metadata collection processes</u>:
  - a. Metadata type
  - b. Metadata source
  - c. Metadata store
  - d. Collection type
- 8. In the *Collect metadata* section, update the process as needed for your use case. This is the process the portfolio workstream follows in the implementation stage when they collect metadata for waves.
- 9. Verify that your runbook is complete and accurate. This runbook should be a source of truth during the migration.

10Share your metadata management runbook with the team for review.

#### Task exit criteria

Continue to the next task when you have completed the following:

- You have prepared a single repository for storing the collected metadata.
- In your metadata management runbook, you have defined and documented the following:
  - The metadata attributes required for each migration pattern
  - Metadata sources and detailed instructions for how to access each source
  - The metadata store and detailed instructions for how to access it
  - The processes used to collect metadata

Task exit criteria 32

 A mapping table that maps metadata attributes to the metadata sources and collection processes

# Task 3: Defining the application prioritization process

Application prioritization is the process of determining the order in which applications should be migrated to the cloud. You assess priority based on the complexity of migrating the application to the cloud and the rules that you define. When discussing application prioritization, high priority does not necessarily correlate with the importance of the application to the business. In fact, applications that are business-critical are typically low priority for the migration because business-critical applications have higher risks. In a large migration, you prioritize low-complexity applications that are not business critical, and with each wave, you migrate increasingly more complex or business-critical applications.

In a large migration, where you have hundreds of applications lined up for migration, we don't recommend that you prioritize and plan every application all at once. This is one of the reasons why defining an application prioritization process is critical to a large migration project. To approach the migration in an agile way, you can pick the highest priority applications (3–10 applications), or you can select enough applications for 3–5 waves. You then complete application discovery and wave planning for only the selected applications. This approach saves a significant amount of time because application priority and waves often change during the course of a large migration.

One common myth about application priority is that the highest priority applications should be in the first wave. When you are performing wave planning, there is a high possibility that only a few of the 10 highest priority applications will be in the first wave because the others are not ready. This could be for a variety of valid reasons, such as dependencies, business constraints, or resource availability. Application priority is a critical factor in wave planning, but it shouldn't be the only factor you consider.

In this task, you define the application prioritization process and rules. This task consists of the following steps:

- Step 1: Define the application prioritization process
- Step 2: Define the application prioritization rules
- Step 3: Finalize the application prioritization process

The next section discusses complexity scoring. This playbook provides three process options for how to prioritize applications, and two of the three options use complexity scoring. For more information about the process options, see <a href="Step 1: Define the application prioritization process">Step 1: Define the application prioritization process</a>. If you plan on using the application nomination process, then you do not need to define complexity scoring criteria, and you should proceed directly to <a href="Step 1: Define the application prioritization process">Step 1: Define the application prioritization process</a>.

## About complexity scoring criteria

Complexity scoring is the process used to assess the difficulty of migrating an application, which is a critical factor when prioritizing applications. Complexity scoring involves evaluating all applications against the same set of business and technical criteria, which you define. When evaluating an application, you assign a score to each criterion. When you sum the scores of the business criteria and technical criteria, you get a complexity score that reflects the overall complexity of migrating that application. You can then use the complexity score when prioritizing applications and planning waves.

There are two categories of complexity scoring criteria:

- **Business criteria** The criteria in this category relate to the business complexity of migrating the application, such as risk if the application becomes unavailable, security and compliance considerations, and resource availability.
- **Technical criteria** The criteria in this category relate to the technical complexity of migrating the application, such as operating systems and their versions, the number of servers and users, and the migration strategy.

You should determine the appropriate scoring criteria for your use case. If you are manually scoring application complexity, in the <u>portfolio playbook templates</u>, the *Score sheet template for application complexity* (Microsoft Excel format) contains a standard set of criteria and score values. You might want to start with these values and then customize them for your use case. If you are using a discovery tool for application prioritization, these tools commonly include a standard set of criteria, and you can add, remove, or modify the criteria, and you can weight them according to your needs. When you are establishing criteria, use the questions in the next two sections to help refine your criteria.

#### **Business criteria**

The following are business criteria that are commonly used in complexity scoring.

Business criteria	Description
Business impact	Assess the impact to the business if this application becomes unavailable:
	<ul> <li>Does it have financial impact?</li> <li>Does it have operations impact?</li> <li>Does it impact the customer experience?</li> <li>Does it impact a product or company event?</li> </ul>
Staff availability	<ul> <li>During the migration, you might need assistance from the application owner, a subject matter expert (SME), network or infrastructure administrators, testers, and developers. Assess the availability of these resources to help you during the migration:</li> <li>Will this staff be available during the migration to assist and provide guidance to the migration teams?</li> <li>Will this staff be available to test and validate the application after it's migrated?</li> <li>Will this staff be available to provision IP</li> </ul>
	addresses or ports necessary for running the application in the target environment?
Business complexity	Having many interdependent and interconn ected stakeholders, information technolog y systems, and organizational structures can increase the business complexity. Assess business complexity as follows:
	<ul> <li>How long will it take for the business to approve the infrastructure and network changes, such as firewall changes or provisioning a new instance?</li> </ul>

Business criteria	Description
	<ul> <li>How long will it take for the business to approve new software or tool installations on their server, such as discovery tools?</li> </ul>
Readiness	<ul> <li>Assess whether the application is ready for migration as follows:</li> <li>Is the application currently undergoing or scheduled to undergo a technology refresh?</li> <li>Is maintenance scheduled, and will it overlap with the scheduled migration?</li> <li>Is the application scheduled for decommiss ion?</li> <li>Is the application currently being upgraded, and are any new features being developed or integrated?</li> </ul>

Business criteria	Description
Security	Assess the complexity of the application's security requirements and security policy as follows:
	<ul> <li>Do you need to provision IP addresses and ports for accessing the application?</li> </ul>
	<ul> <li>Does the application require infrastructure protection?</li> </ul>
	<ul> <li>Does the application require data protection?</li> </ul>
	<ul><li>Is key management required?</li></ul>
	<ul> <li>Does the application require special access management policies?</li> </ul>
	<ul> <li>Does the application require monitoring or logging?</li> </ul>
	<ul> <li>Does the application require an incident response process and automation?</li> </ul>
	<ul> <li>Are alerts and notifications required for this application?</li> </ul>

Business criteria	Description
Business criteria  Compliance	Compliance requirements might apply for the application, such as laws, regulations, and guidelines provided by the state, business industry, or company policy. Assess the complexity of the application's compliance requirements as follows:  • Are there any data privacy and residency requirements?  • Should data at rest in the application be encrypted?  • Should data in transit to or from the application be encrypted?  • Is audit logging required?  • Does the application need to be compliant with accounting and financial standards, such as System and Organization Controls (SOC)?  • Does the application need to be compliant
	with payment security standards, such as Payment Card Industry (PCI)?
	<ul> <li>Does the application need to be compliant with patient health information regulatio ns, such as Health Insurance Portability and Accountability Act (HIPAA)?</li> </ul>
	<ul> <li>Does the application need to be compliant with public-cloud security programs, such as Information System Security Management and Assessment Program (ISMAP)?</li> </ul>

Business criteria	Description
Application knowledge	Does someone in the organization, such as the application owner, have the knowledge, skills, and experience to maintain, integrate, troubleshoot, and fix issues? And are you able to extend the application to meet business demand?
Migration skills	Does staff in your organization have the skills to migrate the workload to the target environment?

# **Technical criteria**

The following are technical criteria that are commonly used in complexity scoring.

Technical criteria	Description
Storage	Assess the application's current storage as follows:
	<ul> <li>Where is the application currently stored? Examples include a network-attached storage (NAS), a storage area network (SAN), or a local drive.</li> <li>What is the total size of the current storage?</li> </ul>
Number of users	How many users does this application have? You can use actual logs or estimate.
Server count	How many servers are in the application stack?
Connectivity	Assess how this application is connected to others in your organization as follows:
	<ul> <li>How many other applications are dependent on this application?</li> </ul>

Technical criteria	Description
	<ul> <li>What is the impact to other applications if this application is unavailable?</li> </ul>
Application OS and version	<ul> <li>Assess the operating system (OS) and version of the application's server as follows:</li> <li>Is the server's OS version no longer supported?</li> <li>Is the server running a Unix or Linux OS?</li> <li>Is the server running a Windows Server OS?</li> <li>Is the application on a mainframe or on midrange servers?</li> </ul>
Application dependencies	<ul> <li>Assess how this application is dependent upon other resources in your environment:</li> <li>What resources is this application dependent upon? Resources can be other applications, components, OS-specific services (such as registries or web servers), or libraries.</li> <li>What is the impact to this application if one or more of those resources is unavailable?</li> </ul>
Data migration	Assess whether you need to migrate data or files for this application:  How complex is the data migration?  How complex is the file migration?
Migration strategy	Assess the complexity of the selected migration strategy. For more information about migration strategies, see the <u>Guide for AWS large migrations</u> .

Technical criteria	Description
COTS or custom	Assess whether the application is custom made or commercial off-the-shelf (COTS) as follows:  • Do you have the latest version of the source code?  • Is the application vendor-supported?  • Is the application outsourced?

## Step 1: Define the application prioritization process

This playbook includes three process options for prioritizing applications. You can select one of the options, or you might decide to combine two or more and build a custom process. Evaluate your use case and determine which of the following is the best fit for your environment:

- Option 1: Manual complexity scoring This is a manual prioritization process that can be completed by an individual or in a workshop-style session. In this process, you use complexity scoring criteria to assess the difficulty of migrating each application, which is an important factor in prioritizing applications. This manual process is well-suited to large migrations because it provides a consistent, quantitative approach for prioritizing a large application portfolio. However, evaluating each application against a defined set of criteria can be a slower process when compared with the other two options.
- Option 2: Application nomination This is a manual prioritization process that is typically completed a workshop-style session. In this process, the application owners nominate applications for migration. To be successful, this process requires that the application owners have comprehensive knowledge of their respective applications. This process is recommended if time is a factor and you need to quickly prioritize applications.
- Option 3: Discovery tool This is an automated prioritization process. If the discovery tool in your environment has an automated feature for automated application complexity scoring or prioritization, using this feature can save time and accelerate the application prioritization process. In this process, you typically define criteria within the parameters of the discovery tool, and then the tool analyzes the applications and provides a final complexity score. Before selecting this option, explore the features available in your discovery tool and verify that you can customize it to meet the needs of your use case.

### **Option 1: Manual complexity scoring**

In this manual application prioritization process, you use a worksheet to evaluate the application against a defined set of complexity scoring criteria. We recommend that you complete the worksheet in a workshop-style session, or an individual can complete the worksheet by collaborating with stakeholders. You then use the final complexity score and the application prioritization rules in order to determine the application's priority. Of the manual processes, this provides the most consistent, quantitative approach to determining application complexity and using that information to prioritize applications.

For the complexity scoring steps in this process, we recommend you use the *Score sheet template for application complexity* (Excel format), available in the <u>portfolio playbook templates</u>. This template includes predefined business and technical criteria. You can add, remove, or modify these criteria, or you can adjust the scoring values. For example, you might prefer a scoring range of 1–10 instead of 1–5. Note the following about the provided template:

- You can hover over each criterion for a description of it.
- When you are familiar with the template, you should delete the examples. These are for demonstration purposes only.

Keep the complexity score sheet updated throughout the initialization and implementation stages of the migration. You might change scores as you progress through the portfolio assessment. The application deep dive is a common time to update the score sheet because you learn more about each application as the team examines it in detail. During the migration, you might also change the application priority if you encounter issues, such as undiscovered dependencies and limitations that prevent you from migrating the application. By maintaining the score sheet throughout the migration, you can prioritize applications with greater accuracy.

Document your application prioritization process as follows:

- 1. In the <u>portfolio playbook templates</u>, open the *Score sheet template for application complexity*.
- 2. On the **Applications** sheet, add, modify, or remove criteria as appropriate for your migration. When modifying the criteria, do the following:
  - Review the guidance in the <u>About complexity scoring criteria</u> section of this playbook.
  - Consider the impact each criterion has to the duration, resources, and cost of the migration.
  - For a reliable complexity score, include criteria that represent varying levels of migration complexity in your organization.

- 3. On the **Scoring guide** sheet, update the default values and criteria as needed for your use case.
- 4. Save the score sheet.
- 5. Open your application prioritization runbook.
- 6. In the *Application complexity scoring criteria* section, update the section to reflect the location of your score sheet.
- 7. In the Application prioritization process section, do the following:
  - a. Keep Option 1: Manual complexity scoring and delete the other options.
  - b. Modify the process as needed for your use case.
  - c. Remove any headings in this section that contain the word *Option*. Leaving these in the runbook might confuse users into thinking that the process is optional or that multiple options are available.
  - d. Save your application prioritization runbook.

### **Option 2: Application nomination**

This manual application prioritization process is the easiest and fastest approach to prioritizing applications. In this process, you ask the application owners to nominate applications that can be easily migrated to the cloud. You and the application owners can then quickly prioritize the applications because you already have in-depth knowledge of the nominated applications. We recommend that you work with stakeholders in a workshop-style session, but you can also collaborate via email, shared documentation, and other communication platforms.

During the nomination process, you enter the nominated applications into the *Score sheet template* for application complexity (Excel format), included in the <u>portfolio playbook templates</u>. You will not use all of the scoring and criteria features in this template, but we recommend using this sheet to record the nomination and prioritization decisions.

In some situations, the application nomination process is used to accelerate the prioritization, and the score sheet might not be needed. For example, if you are prioritizing only a handful of applications or if the application owners are very knowledgeable about their applications, the application owners and stakeholders can prioritize the applications based on their knowledge and experience. In this case, they can skip using the score sheet, and proceed directly to prioritization.

Document your application prioritization process as follows:

1. Open your application prioritization runbook.

- 2. Delete the *Application complexity scoring criteria* section. This process does not use application complexity scoring.
- 3. In the Application prioritization process section, do the following:
  - a. Keep Option 2: Application nomination and delete the other options.
  - b. Modify the process as needed for your use case.
  - c. Remove any headings in this section that contain the word *Option*. Leaving these in the runbook might confuse users into thinking that the process is optional or that multiple options are available.
- 4. Save your application prioritization runbook.

### **Option 3: Discovery tool**

If your discovery tool has a feature for complexity scoring or application prioritization, this automated process requires few resources and can accelerate the application prioritization process. You customize the criteria in the discovery tool for your use case, and then the discovery tool automatically analyzes the applications and provides a final complexity score. Because the tool already has all of the application metadata, you don't need to enter it.

For example, the Flexera One Cloud Migration and Modernization (formerly Flexera Foundation and CloudScape) discovery tool has a complexity scoring features called the *Optimization Scorecard*. This feature allows you to select the criteria that you want to include in scoring and weigh each criterion based on your preference. After data discovery is complete, the discovery tool analyzes the data based on the weighted criteria you provided and, using the tool's proprietary formula, produces the final complexity scores. For more information, see the Foundation and CloudScape User Guide (Flexera documentation) and Optimization Scorecard (Flexera documentation).

The disadvantage of this process is that it requires time (4–8 weeks) to set up the scanning appliance for an agentless discovery tool in your environment or to install agents to all in-scope workloads. Before you can use the scoring feature in your discovery tool, you must allow additional time (4–12 weeks) for the discovery tool to collect metadata by scanning the application workloads and performing application stack analysis. However, you might find that the extra time needed to configure the discovery tool might be recovered by reducing the amount of time and resources needed for metadata collection and application prioritization. For example, if the discovery tool's data is still current, the portfolio workstream can reuse the discovery tool and its data from the mobilize phase to identify pilot applications.



#### Note

If you are using the discovery tool process, you can still use the manual Score sheet template for application complexity in order to analyze the application against a different set of criteria. This additional information might help you refine your application prioritization.

Document your application prioritization process as follows:

- 1. If you have not already done so, set up the discovery tool in your environment. For more information, see Get started with automated portfolio discovery on the AWS Prescriptive Guidance website.
- 2. Customize the complexity scoring or application prioritization criteria in your discovery tool according to the instructions for your tool. For more information about selecting criteria, see About complexity scoring criteria.
- 3. Open your application prioritization runbook.
- 4. In the Application complexity scoring criteria section, update the section to reflect that the scoring criteria is defined in the discovery tool. Example: Complexity scoring criteria is defined in <your discovery tool>.
- 5. In the Application prioritization process section, do the following:
  - a. Keep Option 3: Discovery tool and delete the other options.
  - b. Modify the process as needed for your use case. It is important that you include step-by-step instructions for how to generate a report with the complexity scores. If available, you can include a link to the user guide.
  - c. Remove any headings in this section that contain the word *Option*. Leaving these in the runbook might confuse users into thinking that the process is optional or that multiple options are available.
- 6. Save your application prioritization runbook.

# Step 2: Define the application prioritization rules

In this step, you define application prioritization rules, which help you determine the migration order of the applications. Although an application's complexity score is an important factor in prioritizing applications and planning waves, business and technology factors also must be

considered. You create rules to assess the priority of each application and help you schedule the application in the appropriate wave. Common business and technology rules include:

- Specifying the order and schedule for migrating data centers
- · Prioritizing business units
- Capturing deadlines for critical business applications

Define your application prioritization rules as follows:

- 1. Open your application prioritization runbook.
- 2. In the Application prioritization rules section, add the custom rules for your migration.
- 3. Save the application prioritization runbook.
- 4. Maintain the rules in the application prioritization runbook. Rules are subject to change as the migration progress, scope changes, or schedules shift.

The following is an example set of application prioritization rules.

Priority	Rule
1	Applications in the New York data center should always have higher priority than applications in the Texas data center.
2	Applications in the IT department should always have higher priority than applications in the Marketing department.
3	Applications with high complexity scores should have higher priority.
4	SAP applications need to be migrated before the end of the year.

# Step 3: Finalize the application prioritization process

Now, you define how the portfolio workstream uses the rules and processes to prioritize applications. This is the process that the portfolio workstream references in the implementation stage of the migration.

Customize this process in the application prioritization runbook as follows:

- 1. Open your application prioritization runbook.
- 2. In the *Stage 2: Prioritize applications* section, modify the process as appropriate for your use case and environment.
- 3. Save the application prioritization runbook.

#### Task exit criteria

Continue to the next task when you have completed the following:

- You have selected an application prioritization process from the available options.
- You have documented the following in your application prioritization runbook:
  - Application complexity scoring criteria (if applicable)
  - Application prioritization process
  - Application prioritization rules
- You have updated the *Stage 2: Prioritize applications* section of your application runbook.

# Task 4: Defining the application deep dive process

Now that you are finished establishing rules and processes for application prioritization, you perform an application deep dive that will help you refine the priority of each application. You perform the application deep dive on one application at a time, in order from the highest to lowest priority. For projects with multiple portfolio teams, each team can perform an application deep dive on a different application at the same time.

During the deep dive, you might encounter some unexpected issues, such as dependencies, that affect the complexity of migrating the application. When this happens, you should modify your complexity scoring criteria you defined in the previous step and update the score sheet accordingly

in order to get more accurate complexity scores for future applications. You can then update the application priorities by using the new complexity scores.

This task consists of the following steps:

- Step 1: Define the application workshop process
- Step 2: Define the application mapping process
- Step 3: (Optional) Define the application target state
- Step 4: Finalize the application deep dive process

# **Step 1: Define the application workshop process**

The workshop process is one of the most efficient approaches to an application deep dive. Using this process, you collaborate with the stakeholders, application owners, and the portfolio team to assess and analyze the application. The goal is to clearly understand the current state of the application, including its architecture, business purpose, dependencies, and environment. You then use this detailed information about the size and complexity of the application to design the application's target state.

Each workshop typically lasts 1–8 hours, although you might find that additional time is needed for high-complexity applications. You can also break the workshop into multiple meetings, depending on the availability of resources, your preference, and the size and complexity of the application.

## Identify the expected outcomes

Before conducting an application workshop, you should set an agenda and define the expected outcomes of the workshop, or information that you need to collect in the workshop. This allows the workshop participants to prepare for the workshop, helps keep the meeting on target, and ensures that by the end of the workshop, you have all of the information necessary to prioritize, wave plan, and migrate the application.

We recommend that you define a standard set of expected outcomes and document these in your application prioritization runbook. When preparing a workshop, you use the standard expected outcomes and add new ones for the specific application.

Define the standard set of expected outcomes for application workshops as follows:

1. Open your application prioritization runbook.

- 2. In the *Application workshop expected outcomes* section, establish a standard set of expected outcomes for application workshops. When preparing a workshop, you can customize these for the specific needs of the application.
- 3. Save the application prioritization runbook.
- 4. Maintain the expected outcomes in the application prioritization runbook. As you conduct application workshops and continue with portfolio assessment and wave planning, you might identify new expected outcomes or refine your existing outcomes.

The following are examples of expected outcomes for the application workshop.

Priority	Expected outcome of application workshop
1	Clear understanding of the application's current architecture, including associated servers, dependencies, the environment, and the application tier.
2	The team has collected the metadata to support the design of the target architecture. The following metadata is required:  • Target AWS account ID  • Target AWS Region  • Target subnet  • Target security groups
3	The application owner questionnaire is complete, and all key questions are answered.
4	The team has collected all application documentation, such as the user guide, application architecture documentation, testing documentation, design documentation, and application programming interface (API) documentation.

### Define the application workshop rules

Before conducting an application workshop, you should define the rules that will govern your workshop. Common rules include workshop length, tools that might be needed in the workshop, and any scheduling considerations or deadlines that need to be considered. This helps keep the meeting on target and ensures that decisions made in the workshop align with the migration schedule.

We recommend that you document the application workshop rules in your application prioritization runbook.

Define your application workshop rules as follows:

- 1. Open your application prioritization runbook.
- 2. In the Application workshop rules section, define the rules that govern your workshops.
- 3. Save the application prioritization runbook.
- 4. Maintain the rules in the application prioritization runbook. As you conduct application workshops and continue with portfolio assessment and wave planning, you might identify new rules or refine your existing ones.

The following are examples of rules for the application workshop.

Priority	Workshop rule
1	Workshops should be scheduled for a maximum of 2 hours per session on Tuesdays and Thursdays.
2	There is a scheduled freeze of the infrastru cture December 1–January 15.
3	There is a hands-on workshop for migration tools.
4	The data center contract will expire on March 31. Workloads must be evacuated by March 31 to avoid penalties and costly contract extensions.

Priority	Workshop rule
5	Biometric application and time and attendanc e application will be retained.

### Define the application workshop process

It is important that you define a standard process for conducting application workshops. This ensures a consistent experience and sets expectations for the workshop participants, which can improve the efficiency of the workshop.

There are three stages to the application workshop process:

- Prepare for the workshop Preparing for the workshop helps ensure that the session goes smoothly and that participants know what is expected. To prepare for the workshop, you establish an agenda and define the expected outcomes, you identify participants, tools, and the information needed in the workshop, and you schedule the workshop. Scheduling the workshop at least one week in advance gives the team time to block their calendar, prepare for the workshop, and collect any useful information.
- **Conduct the workshop** When conducting the workshop, you limit the discussion to the items on the agenda and ensure that you meet the expected outcomes. Note topics that you think are helpful but are not included in your agenda. It can be helpful to record the workshop.
- Finalize the workshop outcomes After the workshop, your team should have a clear understanding of the current state of the application and potential pain points, risks, challenges, and blockers that could affect prioritization and migration. Common tasks after the workshop include: reprioritizing the application, drafting the future state of the application, and updating the runbook with any expected outcomes, rules, or process changes that might be helpful in the next workshop.

The *Runbook template for application prioritization* includes a standard step-by-step process for preparing, conducting, and finalizing an application workshop. Define your application workshop process as follows:

- 1. Open your application prioritization runbook.
- 2. In the *Application workshop process* section, modify the standard process to meet the needs of your use case.

- 3. Save the application prioritization runbook.
- 4. Maintain the process in the application prioritization runbook. As you conduct application workshops, you might identify changes that you want to make to this process.

### Step exit criteria

- You have defined the workshop agenda and the resources and artifacts required to support the workshop.
- You have defined the expected outcome of the workshop and identified the information you need to collect in the workshop.
- You have conducted a trial of the workshop process and have the information needed to support application mapping and design the target state.
- You have documented the following in your application prioritization runbook:
  - Application workshop expected outcomes
  - Application workshop rules
  - Application workshop process

## Step 2: Define the application mapping process

Application mapping is the process of assigning each application to a migration pattern, which you identified and validated in Step 4: Validate the migration patterns. In this step, you define the rules that you will use to evaluate the application. You then define the process that you will use to evaluate each application. Mapping each application to the migration pattern's use case helps you identify the migration tool, any skills necessary to complete the migration, and the complexity of the migration pattern.

You do not always migrate an application to a single pattern. For more information about when you might need multiple patterns for the same application, see <u>Define the application mapping</u> process later in this section.

# **Application mapping rules**

The application mapping rules help you evaluate the application and identify the appropriate migration pattern. Each rule consists of any information you should use to evaluate the application and match criteria for the pattern.

In the portfolio playbook templates, the Runbook template for application prioritization includes a section for documenting your application mapping rules. Define your process as follows:

- 1. Open your application prioritization runbook.
- 2. In the Application mapping rules section, define your application mapping rules.
- 3. Save the application prioritization runbook.
- 4. Maintain the rules in the application prioritization runbook.

The following table provides examples of application mapping rules.



#### Note

The pattern IDs and names in this table correspond to the sample patterns in Step 4: Validate the migration patterns. Use the pattern IDs and names that you defined in your application prioritization runbook.

Priority	Mapping rule
1	Using utilization data or monitoring tools, identify whether the application is a zombie or idle application. If the application is a zombie or idle application, choose <i>Pattern 8: Retire the application</i> , and then shut down the servers in the application stack.
2	Identify whether migrating this applicati on to the cloud provides business value. Applications that are used only on premises and are not shared across branch or geographical locations, such as time and attendance applications, typically do not need to be migrated to the cloud. If migrating this application does not provide business value, choose <i>Pattern 9: Retain on premises</i> .

Priority	Mapping rule
3	<ul> <li>Identify whether the operating system (OS) of the application is supported by AWS, AWS migration services, a vendor, or your rehost migration tool, and then do the following:</li> <li>If the OS is supported, choose Pattern 1:     Rehost to Amazon EC2 using Application     Migration Service or Cloud Migration Factory.</li> <li>If the OS is not supported, choose Pattern     3: Replatform to Amazon EC2 using AWS     CloudFormation.</li> </ul>
4	Identify whether the application has a software as a service (SaaS) version or equivalent, and then evaluate the benefits and costs of moving to this new platform. If these criteria are met, choose <i>Pattern 10: Repurchase and upgrade to SaaS</i> .
5	Identify whether the application's on-premises database(s) can be migrated to a homogeneo us service in the cloud, such as migrating an on-premises Oracle database to Amazon RDS for Oracle or migrating an on-premises MySQL database to Amazon Aurora MySQL-Com patible Edition database. If these criteria are met, use Pattern 2: Replatform to Amazon RDS using AWS DMS and AWS SCT.

Priority	Mapping rule
6	Identify whether the application uses Microsoft .NET Core (.NET 5 or .NET 6), Java, PHP, or another open-source programmi ng language and whether the application is hosted in Microsoft Windows Server. Evaluate whether the cost of replatforming is justifiab le. If these criteria are met, choose <i>Pattern 7:</i> Replatform from Windows to Linux on Amazon EC2.
7	Identify the on-premises local and shared file storage that your application is dependent on, and then determine whether it must be included in the migration. If the local and shared file storage must be migrated, choose Pattern 4: Replatform to Amazon EFS using AWS DataSync or AWS Transfer Family.
8	Identify whether the application's servers are mainframe or midrange servers, such as IBM AS/400 or Apache Spark, and confirm that the applications are compatible with emulators. If these criteria are met, use <i>Pattern 6: Replatfor m mainframe or midrange servers to Amazon EC2 using an emulator</i> .
9	Identify whether this is a legacy, monolithic, or mainframe-based application that can no longer meet the demand of the business due to its limitations. For example, identify whether the application can scale, integrate with related applications, or is expensive and difficult to maintain. If the application meets any of these criteria, choose <i>Pattern 11: Rearchitect the application</i> .

### Define the application mapping process

When you are mapping applications to the migration patterns, it is helpful to request discovery data for the application from the discovery team. This data typically includes information such as a recommended migration pattern (sometimes called the *R pattern* or *R score*), utilization information, application dependencies, and other information that you can use in the assessment. As you explore this application in detail, you might decide to change the migration pattern that was previously identified.

When you have the data, you can compare the application to the business and technical criteria that you identified in <a href="Step 2: Identify the business and technical drivers">Step 2: Identify the business and technical drivers</a>. You recorded your drivers in your application prioritization runbook. Evaluating the application against the criteria might lead you to select multiple migration patterns for the application, or it might lead you to eliminate patterns based on cost, schedule, or other limitations.

The following is an example of a business driver that requires you to use multiple migration patterns on a single application. You want to migrate an on-premises SQL Server database to Amazon DynamoDB, but because the contract for the data center is expiring, the business would like to migrate it sooner than the proposed schedule to replatform it. To address this business driver, you revise the migration plan for the application into a two-pattern approach. First, you rehost the application to the cloud in order to remove it from the data center. Later, after the application is in the cloud, you can replatform it according to the proposed schedule.

You should also consider whether the application is an n-tier application, which is an application composed of multiple tiers. An *application tier* is a group of physical servers that host horizontal layers of your application. N-tier applications are more complex because each tier might require a different strategy, and you might choose to migrate the application tiers in different waves. For example, if you have an application that is composed of presentation, business service, and database tiers, there is a possibility that you can map a different pattern for each tier.

You then evaluate the application against your application mapping rules, which you defined in your application prioritization runbook. For more information, see <u>Application mapping rules</u> earlier in this section.

After you map your application to one or more patterns, review and verify this decision with the application owner. The application owner should confirm the selected pattern, and they should help you plan and perform the migration. At this time, application owners might also provide insights based as their experience or share any issues they anticipate with the migration.

When you have mapped the application to one or more migration patterns and confirmed the patterns with the application owner, you record the application, pattern ID, pattern name, and relevant drivers in an application mapping table in your application prioritization runbook.

In the portfolio playbook templates, the Runbook template for application prioritization includes a standard step-by-step process for application mapping. Define your process as follows:

- 1. Open your application prioritization runbook.
- 2. In the Application workshop process section, modify the standard process to meet the needs of your use case.
- 3. Save the application prioritization runbook.
- 4. Maintain the process in the application prioritization runbook.

The following table is a sample application mapping table. The provided Runbook template for application prioritization includes an empty table in which you can record your results from the application mapping process.



#### Note

The pattern IDs and names in this table correspond to the sample patterns in Step 4: Validate the migration patterns. Use the pattern IDs and names that you defined in your application prioritization runbook.

Application name	Pattern ID	Pattern name	Business and technical drivers addressed
Corporate website	1	Rehost to Amazon EC2 using Applicati on Migration Service or Cloud Migration Factory	<ul><li>Data center exit</li><li>Reduce operational costs</li></ul>
HR system	8	Retire the application	<ul> <li>Reduce operational costs</li> </ul>

Application name	Pattern ID	Pattern name	Business and technical drivers addressed
Time and attendance application	9	Retain on premises	<ul><li>Reduce operational costs</li><li>Reduce risk and impact</li></ul>
PO system	3	Replatform to Amazon EC2 using AWS CloudFormation	<ul> <li>Technology integration</li> <li>Storage and compute limitation</li> <li>Hardware and software end-of-life support</li> <li>Improve security and compliance</li> </ul>
CRM system	10	Repurchase and upgrade to SaaS	<ul> <li>Reduce operational costs</li> <li>Technology integration</li> <li>Hardware and software end-of-life support</li> <li>Accelerate development, innovation, and growth</li> </ul>
Fixed asset system	7	Replatform from Windows to Linux on Amazon EC2	Reduce operational costs

Application name	Pattern ID	Pattern name	Business and technical drivers addressed
ERP file storage	4	Replatform to Amazon EFS using AWS DataSync or AWS Transfer Family	Storage and compute limitation
Ledger system	6	Rehost mainframe or midrange servers to Amazon EC2 using an emulator	<ul> <li>Data center exit</li> <li>Technology integration</li> <li>Improve security and compliance</li> <li>Hardware and software end-of-life support</li> <li>Storage and compute limitation</li> <li>Modernizing application architecture</li> </ul>

Application name	Pattern ID	Pattern name	Business and technical drivers addressed
General ledger	11	Re-architect the application	<ul> <li>Reduce operational costs</li> <li>Technology integration</li> <li>Improve security and compliance</li> <li>Hardware and software end-of-life support</li> <li>Storage and compute limitation</li> <li>Modernizing application architecture</li> <li>Scalability and resiliency</li> <li>Accelerate development, innovation, and growth</li> </ul>

### **About AWS Migration Hub strategy recommendations**

In addition to the application mapping process described, you can use the *Strategy Recommendations* feature in <u>AWS Migration Hub</u> to get recommended strategies as a reference. This feature is designed to help automate portfolio analysis and recommend migration and modernization strategies for your applications.

Strategy Recommendations analyzes your on-premises applications in order to determine their runtime environments and process dependencies. You can choose to include source code and databases in the analysis. You prioritize your business objectives, such as migration speed,

licensing costs, and reducing operational costs. Strategy Recommendations assesses the collected information against your prioritized objectives and recommends viable paths for migrating and modernizing your applications. You then review the recommendations with the business to confirm that the recommend strategy meets the business and technical criteria.

#### Step exit criteria

- You have documented the following in your application prioritization runbook:
  - Application mapping rules
  - Application mapping process
- You have validated the mapping rules and processes by using one or more proof-of-concept (POC) applications.

## Step 3: (Optional) Define the application target state

In this step, you define the attributes and the process that you use to document the target state, or *to-be state*, for the application. The target state is how the application operates in the target cloud environment after the migration. The target environment varies based on your target platform or service and business requirements. The target environment could be the AWS Cloud or AWS Managed Services (AMS).

Defining the target state helps project managers, migration consultants, architects, application owners, and stakeholders collaborate effectively. By using this process, the team can identify and resolve issues in advance and more efficiently implement the target state environment.

For some applications, this step is optional. You can skip this step if the application you are migrating is standalone or low-complexity. Migration strategies that don't modify the application, such as rehost, might not require this step. However, for more complex migration strategies, such as replatform and re-architect, you should define the target state before starting the migration.

The workshop provides you with an in-depth understanding of the current state of the application, so it's a good idea to draft the target state after completing the workshop. In addition, mapping the application to its migration pattern provides additional insights and helps you identify whether defining the target state is necessary. For example, if you map the application to the pattern *Rehost to Amazon EC2 using Application Migration Service or Cloud Migration Factory*, you've identified that the strategy is rehost, and you likely do not need to define the target state for this application.

### **Target state attributes**

When defining the target state and making decisions about the application, we recommend that you consider the following target state attributes:

- AWS Well-Architected Tool Review the application target state against the AWS Well-Architected Framework to help improve the security, performance, and resiliency of the application in the cloud.
- Target landing zone Typically, by the end of the <u>mobilize phase</u>, you should have built a complete landing zone that is ready to run pilot applications. The landing zone should already be configured with a multi-account architecture, identity and access management, governance, data security, network design, and logging. You use a pilot application to verify that the landing zone is complete. Verify that you can launch and run your pilot application in the existing target landing zone. If you need to modify the landing zone for the application, inform the landing zone team of your requirements. For example, your application might require access to a service that is hosted in a separate account, or your application might require special routing to a virtual private cloud (VPC).
- **Dependencies** Identify any applications that your application relies on in order to function properly. For example, your application might be dependent on databases, storage, or third-party services, such as a payment gateway or external web service, or your application might be dependent on other applications within your environment. In order to access these dependencies, you might need special routing or configuration, such as connecting to a directory service for authentication.
- **Dependent applications** Identify any applications that rely on your application in order to function properly. You might need to reconfigure and update these applications in order to prevent downtime during the migration.
- Security and compliance Review the target environment with the security and compliance team, and identify any gaps. The application might be composed of several components, logical layers, or multiple tiers. Depending on your compliance requirements, you might not be able to migrate some of these components to your target environment, or you might need additional security measures when migrating the workload. Common security and compliance requirements are data residency, encryption in transit, and encryption at rest. These require additional configuration in your target environment. For example, you might need to configure certificates in order to secure communications, or you might need encryption keys to secure the data at rest. You might also need to select multiple migration patterns for the application so that some application tiers remain on premises and other tiers are migrated to the cloud.

- Storage dependencies Review your application storage dependencies and determine how migrating the application to the target environment would affect these dependencies. For example, if the application is dependent on network storage, such as network-attached storage (NAS) or a storage area network (SAN), you need to plan for a storage service in the cloud, such as Amazon Simple Storage Service (Amazon S3) or Amazon FSx. You also need to plan how you will migrate your data to the target cloud environment in order to keep your application running.
- **Database** Review the migration strategy for any databases the application uses. Are you going to replatform to a new database service, such as Amazon Relational Database Service (Amazon RDS), Amazon Aurora, or Amazon DynamoDB? Are you going to rehost your database in the target environment? In some cases, especially for a monolithic database, you need to refactor the database in order to address technical requirements, such as sub-second latency, or to take advantage of the features of a particular type of AWS database. As with data residency compliance requirements, you need to identify which data should be retained on premises and which should be migrated to the cloud. For example, you might need to retain an on-premises database table for customer information, and you could migrate the rest of the database to the cloud.
- Application components Review the components your application depends on. Determine whether your application depends on a component that isn't supported by the target environment. If the target environment doesn't support all application components, you need to refactor the application to mitigate the issue. For example, if you have a .NET Framework application that is dependent on Windows-only components such as Component Object Model (COM) Interop, COM+, or the Windows registry, in order to replatform the application on a Linux operating system, you must refactor the application to .NET Core.
- **Application tiers** Identify the number of tiers in your application. Is the application n-tier, two-tier, or standalone? Confirm that you understand the migration pattern for each tier. For example, your application might have a presentation (or *web*) tier that hosts the user interface, an application tier that hosts business services, and a database tier that hosts databases, and each tier might require a different migration pattern.
- Disaster recovery Identify the application's current and future-state disaster recovery (DR) plan, including the recovery point objective (RPO) and recovery time objective (RTO). Decide whether to use the existing on-premises DR plan or to explore a new DR strategy in the cloud. For more information, see the sections <u>Disaster recovery options in the cloud</u> and <u>Recovery objectives (RTO and RPO)</u> in the *Disaster Recovery of Workloads on AWS: Recovery in the Cloud* whitepaper.

#### Define the target state process

To define the application target state, we recommend you use the provided template, *Application target state worksheet* (Excel format), which is available in the <u>portfolio playbook templates</u>. The template includes standard attributes that you can use or modify. Define the process for documenting the application target state as follows:

- 1. Open the Application target state worksheet.
- 2. Review the default attributes and make any changes for your use case.
- 3. Save the worksheet.
- 4. Open your application prioritization runbook.
- 5. In the *Target application state* section, do the following:
  - a. In the *When to complete this process* section, establish criteria that allow the portfolio team to determine whether they need to define the application's target state.
  - b. Update the attribute section as needed.
  - c. Update the process section as needed for your use case.
- 6. Save the application prioritization runbook.

#### Samples of the application target state

The following table shows an example of how you use the *Application target state* worksheet to document the target state of the application.

Application	Example
Target platform	AWS Cloud
Landing zone	Requires access to an on-premises directory service  Requires AWS Control Tower to centraliz e management of multiple accounts and services across the organization
Dependencies	Active Directory, payment gateway, inventory system

Application	Example	
Dependent applications	None	
Security	Encryption at rest and in transit	
Compliance	PCI, SOC	
Storage dependencies	Boot drive attached, NAS, network share	
Database	Current: Oracle DB	
	Cloud: Amazon RDS for Oracle	
Application component	.NET Framework 4.5	
Application tiers	N-tier	
	Front-end, business services, data services and agents, database	
Disaster recovery	RPO: 1 min, RTO: 5 min	
	Current DR strategy is warm standby	
	DR in any US regions	

# Step exit criteria

- In the *Application target state worksheet*, you have defined the attributes that you want to include in the target state process.
- In your application prioritization runbook, you have done the following:
  - You have established criteria for when the portfolio team is expected to define the target state of the application.
  - You have updated the process for defining the target state based on your use case.

# Step 4: Finalize the application deep dive process

Now, you define how the portfolio workstream uses the workshop, rules, and processes you established in this task to perform a deep dive into the application. This is the process that the portfolio workstream references in the implementation stage of the migration.

Customize this process in the application prioritization runbook as follows:

- 1. Open your application prioritization runbook.
- 2. In the *Stage 2: Perform application deep dive* section, modify the process as appropriate for your use case and environment.
- 3. Save the application prioritization runbook.
- 4. Share your application prioritization runbook with the team for review.

# Task 5: Defining the wave planning process

Wave planning is a key milestone in a large migration. In a wave plan, you group similar applications together, accounting for infrastructure and application dependencies (such as a shared database), the priority of the applications, similarity of application architecture, and business functionality. You then review the wave plan with the application and infrastructure teams to confirm their availability during the specified migration and cutover window.

Based on real-life deployments for various AWS customers, the following are some of the best practices for wave planning:

- Plan migration waves at least 4–5 waves in advance. This helps ensure that there are always enough servers for the migration workstream.
- Fail fast. You should start with a few, low-complexity applications and apply your learnings to later waves.
- In early waves (waves 1–5), select fewer servers (less than 10), low-complexity applications, and applications in lower environments, such as development or test environments. Gradually introduce more complexity and more servers into the waves as you progress.
- Wave planning is an ongoing process, not a one-off task. Do not try to plan all waves at once.
- If you are using a portfolio discovery tool and it has a complexity scoring feature, use it in wave planning. Migrate the applications with the lowest complexity first.

#### This task consists of the following steps:

- Step 1: Define the move group process
- Step 2: Define the wave planning selection criteria
- Step 3: Finalize the wave planning process

# **Step 1: Define the move group process**

In this step, you identify any application-to-server dependencies and define the rules that will be used to determine which servers should be moved together, as a move group. A *move group* is a block of servers or applications that should be moved together in a group. This is the building block of a migration wave, where each wave consists of one or more move groups, depending on the number of servers in each move group.

### Identify the application dependencies

The following are key considerations when grouping interdependent applications in a move group:

- Consider infrastructure dependencies, such as:
  - An application might have multiple databases, and those databases could be shared by other applications.
  - An application might be dependent on another application.
  - A server might host databases for multiple applications.
- Consider business and operational dependencies, such as:
  - Due to a business impact or operational schedule (such as backup or patching), an application can only be migrated during a certain window.
  - An application owner is available only for one migration cutover window, so all of the owner's applications must be in the same move group.

You identified infrastructure dependencies in the application workshop process or when you defined the target state. You can identify infrastructure dependencies through automated or manual processes. To automate identification of infrastructure dependencies, you can use a discovery tool, such as Flexera One Cloud Migration and Modernization or TDS TransitionManager. For a manual process, validate CMDB information with the application and infrastructure teams.

You identified business and operational dependencies in the application workshop process.

As a starting point for building your own wave planning runbook, we recommend that you use the *Runbook template for wave planning* (Microsoft Word format) included in the <u>portfolio playbook</u> templates. Document the dependencies for your migration as follows:

- 1. Open your wave planning runbook.
- 2. In the *Application dependencies* section, record the dependency. Identify the type (infrastructure, business, or operational), the dependency, and a brief description of the dependency.
- 3. Save the wave planning runbook.
- 4. Maintain the dependencies in the wave planning runbook. As you progress, you might identify new dependencies.

The following table shows example dependencies.

Туре	Dependency	Description
Infrastructure	Database	A database is shared with other applications
Infrastructure	File store	The application uses a central file store that can be decoupled, or all associated applications should migrate together
Infrastructure	Application	The application depends on one or more other applicati ons to function, such as extract, transform, and load (ETL) jobs
Business	Business outage	Specific and approved outage windows for the application
Operational	Patch window	Scheduled operational tasks, such as patching, that can impact migration cutover

## Define the move group rules

After you record the dependencies in your wave planning runbook, you must build move group rules based on those dependencies. These rules govern how servers are grouped together into move groups. Use the following steps to build your rules:

- 1. Review the dependencies you defined in the previous section.
- 2. Choose the dependencies that affect whether applications must be moved together, in a move group. Not all dependencies require applications to be migrated together. For example, an infrastructure dependency on Microsoft Active Directory should not be considered when defining move groups because it is a common dependency for all applications. You should build a domain controller in the cloud before migrating any applications.
- 3. Convert the dependencies that require the applications to be moved together to a move group rule.

If an application matches any of the rules, then all of the associated servers must be placed in the same move group so that they are migrated together.

Document the move group rules for your migration as follows:

- 1. Open your wave planning runbook.
- 2. In the *Move group rules* section, record the move group rules in order of priority.
- 3. Save the wave planning runbook.
- 4. Maintain the rules in the wave planning runbook. As you progress, you might identify new rules.

The following table shows example move group rules.

Rule	Move group rule
1	Applications with a shared database must migrate together.
2	Applications that have the same application owner must migrate together.
3	Applications with the same patch window must migrate together.

## Step 2: Define the wave planning selection criteria

After you have established move groups, you need to gather similar move groups together in order to form migration waves. In this step, you define the criteria that you use to select one or more move groups for each wave.

Understanding the size of each move group is critical to successful wave planning. The goal is to size each wave so that the migration remains agile and maintains a healthy pipeline of servers. Waves that are too large can be difficult to adapt to change in the migration plan, and waves that are too small might not provide sufficient servers to achieve the desired migration velocity.

We recommend that you consider the following criteria when sizing waves:

- Small first waves Initial waves should be smaller, with less than 10 servers, and then you can gradually increase the number of servers in each wave. This allows you to fail fast and build on lessons learned. For example, migrate an application with 3 servers before migrating an application with 20 servers.
- Resources Identify how many servers the migration team can migrate in a single wave. A
  standard measure is that a migration team of four architects can migrate up to 50 servers in a
  week for rehost patterns. Combine move groups to form migration waves that don't exceed the
  capacity of the migration team.
- Agility Waves must be adaptive to any changes in the migration plan. In the event that you
  must reschedule a server, you should be able to reschedule the entire move group of affected
  servers.
- **Storage size** Migrate smaller applications first. For example, migrate a 100 GB application before a 2 TB application.
- **Application environment** Migrate applications in lower environments, such as development or test environments, before applications in production environments.
- Application complexity Migrate less-complex applications with fewer external dependencies first.
- **Criticality of the application** Migrate non-critical applications before mission-critical applications.
- **User base** Migrate applications that have small user bases first. For example, migrate an application that has 10 users before an application that has 10,000 users.

• **Network bandwidth** – The size of the wave should not exceed the network bandwidth. For more information, see your migration principles, which you defined according to the instructions in the Foundation playbook for AWS large migrations.

Document the selection criteria for wave planning as follows:

- 1. Open your wave planning runbook.
- 2. In the *Wave planning selection criteria* section, record the criteria you want to use for your migration.
- 3. Save the wave planning runbook.
- 4. Maintain the criteria in the wave planning runbook. As you progress, you might need to adjust the criteria or add new criteria.

The following table shows example wave planning selection criteria.

Criteria	Description
Identify the least complex applications	Identify applications with higher complexity scores in the move groups.
Lower environment first	Non-critical applications within lower environments, such as development or test environments, must migrate first. Critical applications within production environments, such as those that generate revenue, must migrate last.
Fail fast	Form initial waves with less than 10 servers.
Migration team strength	Identify how many servers each migration team can cut over.
Combine similar move groups	Combine move groups based on commonali ties. For example, the move groups might share the same application owner, source data center, or target AWS account.

Criteria	Description
Wave size	Waves should not exceed 50 servers in total.

## Step exit criteria

• You have identified the wave planning criteria for your use case and documented it in your wave planning runbook.

## Step 3: Finalize the wave planning process

Now that you have defined how to create move groups and established the criteria you used to combine move groups into migration waves, you must define the process for planning waves. In this step, you update your wave planning runbook to record the complete wave planning process, and you confirm that you have a dashboard tool the team can use to record wave information.

In this step, we recommend that you use the provided *Dashboard template for wave planning and migration*, which is available in the <u>portfolio playbook templates</u>. This template is designed to assist portfolio teams and serves as a starting point for collating data, helping to analyze application portfolios, identifying application-to-server dependencies, and eventually planning migration waves. You can modify this template as needed for your environment.

Document the wave planning process as follows:

- 1. Open the Dashboard template for wave planning and migration.
- 2. Modify the dashboard as needed for your use case. For example, you might add a worksheet for extracting server inventory, add a new pivot table or chart, or import source information by using the VLOOKUP function.
- 3. Save the dashboard template.
- 4. Open your wave planning runbook.
- 5. In the *Stage 2: Perform wave planning* section, modify the standard process provided to meet the needs of your use case.
- 6. Save the wave planning runbook.
- 7. Share your wave planning runbook with the team for review.
- 8. Maintain the process in the wave planning runbook. This process acts as a standard operating procedure for planning waves for your large migration.

## Task exit criteria

- You have documented the following in your wave planning runbook:
  - Application dependencies
  - Application move group rules, listed in order of priority
  - Wave planning selection criteria
  - Wave planning process

Task exit criteria 73

## Stage 2: Implementing a large migration

In stage 1, initializing a large migration, you defined the portfolio assessment and wave planning processes and documented them in runbooks. In stage 2, implementing a large migration, you complete these processes and repeat them for each sprint until the migration is complete.

The portfolio team completes the following portfolio assessment and wave planning tasks in stage 2:

- Task 1: Prioritizing the applications
- Task 2: Performing the application deep dive
- Task 3: Performing wave planning and metadata collection

#### Note

Portfolio assessment and wave planning is not a one-off task. It is a continuous task that supports the migration. You repeat all the tasks in this stage many times until the migration is complete.

The portfolio assessment and wave planning process typically requires 1–2 weeks for each wave. The portfolio workstream typically plans 4–5 waves in advance to maintain a healthy pipeline of servers for the migration workstream. The portfolio workstream begins planning waves at the end of the initialization stage (stage 1), and the implementation stage (stage 2) begins when the migration workstream begins migrating the first wave of applications. For an example of a wave schedule, see Stage 2: Implement a large migration in the Guide for AWS large migrations.

## **Tracking progress**

As you begin preparing waves for migration, we recommend that you track the status of each application through the portfolio assessment process. In the portfolio playbook templates, you can use Progress tracking template for portfolio assessment (Microsoft Excel format). This template allows you to track the following for each application: complexity score, target wave, application owner, target completion dates for the primary tasks (application prioritization, deep dive, wave planning, and data collection), and the overall readiness of the application for migration. The guidance in this playbook includes instructions for when to update the progress tracking sheet.

Tracking progress 74

## Task 1: Prioritizing the applications

In this task, you review the list of unmigrated applications in your portfolio and, for a subset of the remaining applications, assign an application complexity score and priority. You repeat this process many times throughout the migration project.

You need the following information to complete this task.

Input	Source
A complete list of the applications in your portfolio that you are going to migrate	A discovery tool or a configuration management database (CMDB)
The target migration strategy and pattern, at a high level	Migration strategies and Migration patterns in your application prioritization runbook
The number of applications that you plan to include in the wave	Wave planning selection criteria in your wave planning runbook

Follow the instructions in your application prioritization runbook, in the *Stage 2: Prioritize* applications section. You defined this process in this playbook, in <a href="Step 3: Finalize the application">Step 3: Finalize the application</a> prioritization process.

At the end of this task, you have completed the following.

Output	Description
A list of prioritized applications	You have prioritized 2–3 times the number of applications that you plan to include in the wave, and you have entered these applications in the progress tracker.

## Task 2: Performing the application deep dive

In this task, you perform a deep dive into each application you prioritized in the previous task. This usually includes sending a questionnaire to the application owner, analyzing any application dependencies, and scheduling an application workshop.

You need the following information to complete this task.

Input	Source
A list of prioritized applications	Created earlier in the implementation stage, in Task 1: Prioritizing the applications
The target migration strategy and pattern, at a high level	Migration strategies and Migration patterns in your application prioritization runbook

Follow the instructions in your application prioritization runbook, in the *Stage 2: Perform* application deep dive section. You defined this process in this playbook, in <a href="Step 4: Finalize the application deep dive process">Step 4: Finalize the application deep dive process</a>.

At the end of this task, you have completed the following.

Output	Description
Migration pattern mapping	You have mapped each application to a migration pattern.
Application target state (if applicable)	If applicable for the application, you have defined the future state of the application in the cloud.

## Task 3: Performing wave planning and metadata collection

This is the final task for portfolio assessment and wave planning. In this task, you use the application information and target migration pattern to build move groups, assign move groups to waves, and collect all the metadata needed to support the migration. Finally, you notify the migration workstream that the wave is ready.

You need the following information to complete this task.

Input	Source
A list of prioritized applications	Created earlier in the implementation stage, in Task 1: Prioritizing the applications
Migration pattern mapping	Created earlier in the implementation stage, in Task 2: Performing the application deep dive
Application target state (if applicable)	Also created in <u>Task 2: Performing the</u> application deep dive

### Do the following:

- 1. Follow the instructions in your wave planning runbook, in the *Stage 2: Perform wave planning* section. You defined this process in this playbook, in Step 3: Finalize the wave planning process.
- 2. Follow the instructions in your metadata management runbook, in the *Stage 2: Collect metadata* section. You defined this process in this playbook, in <a href="Step 3: Document metadata requirements">Step 3: Document metadata requirements</a> and collection processes in a runbook.
- 3. Notify the migration workstream that the wave plan is complete and that the metadata is ready. This communication should adhere to the governance you defined per the <a href="Project governance">Project governance</a> playbook for AWS large migrations.

At the end of this task, you have completed the following.

Output	Description
Wave plan	You have planned a wave, identified the servers, applications, and databases in that wave, and defined a start date and cutover date and time.
Source infrastructure metadata	You have collected the source infrastructure metadata, such as the server names and operating systems.

Output	Description
Target infrastructure metadata	You have collected the target infrastructure metadata, such as the target subnets, security groups, and AWS account.
Notification completed	You have notified the migration workstream that the wave plan and metadata are ready.

The portfolio team repeats all three tasks in this stage for each sprint until the migration project is completed.

## Resources

## **AWS large migrations**

To access the complete AWS Prescriptive Guidance series for large migrations, see <u>Large migrations</u> to the AWS Cloud.

## **Additional references**

## **Tools and services**

- AWS Cloud Migration Factory Solution
- Free Cloud Migration Services on AWS
- AWS Database Migration Service
- Migrate with AWS
- Flexera One Cloud Migration and Modernization (Flexera website)
- TDS TransitionManager (TDS website)

## **AWS Prescriptive Guidance**

- Automating large-scale server migrations with Cloud Migration Factory
- Best practices for assessing applications to be retired during a migration to the AWS Cloud
- Evaluating migration readiness
- Get started with automated portfolio discovery
- Mobilize your organization to accelerate large-scale migrations
- Migration strategy for relational databases
- Application portfolio assessment guide for AWS Cloud migration

## **Videos**

- Executing a large-scale migration to AWS (AWS re:Invent 2020)
- CloudEndure Migration Factory best practices (AWS re:Invent 2020)

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# **Document history**

The following table describes significant changes to this guide. If you want to be notified about future updates, you can subscribe to an RSS feed.

Change	Description	Date
Removed VMware Cloud on AWS	We removed references to VMware Cloud on AWS and updated the list of common migration strategies and patterns.	July 5, 2024
Updated name of AWS solution	We updated the name of the referenced AWS solution from <i>CloudEndure Migration Factory</i> to <i>Cloud Migration Factory</i> .	May 2, 2022
Initial publication	_	February 28, 2022

## **AWS Prescriptive Guidance glossary**

The following are commonly used terms in strategies, guides, and patterns provided by AWS Prescriptive Guidance. To suggest entries, please use the **Provide feedback** link at the end of the glossary.

## **Numbers**

7 Rs

Seven common migration strategies for moving applications to the cloud. These strategies build upon the 5 Rs that Gartner identified in 2011 and consist of the following:

- Refactor/re-architect Move an application and modify its architecture by taking full
  advantage of cloud-native features to improve agility, performance, and scalability. This
  typically involves porting the operating system and database. Example: Migrate your onpremises Oracle database to the Amazon Aurora PostgreSQL-Compatible Edition.
- Replatform (lift and reshape) Move an application to the cloud, and introduce some level
  of optimization to take advantage of cloud capabilities. Example: Migrate your on-premises
  Oracle database to Amazon Relational Database Service (Amazon RDS) for Oracle in the AWS
  Cloud.
- Repurchase (drop and shop) Switch to a different product, typically by moving from a traditional license to a SaaS model. Example: Migrate your customer relationship management (CRM) system to Salesforce.com.
- Rehost (lift and shift) Move an application to the cloud without making any changes to take advantage of cloud capabilities. Example: Migrate your on-premises Oracle database to Oracle on an EC2 instance in the AWS Cloud.
- Relocate (hypervisor-level lift and shift) Move infrastructure to the cloud without
  purchasing new hardware, rewriting applications, or modifying your existing operations.
  You migrate servers from an on-premises platform to a cloud service for the same platform.
  Example: Migrate a Microsoft Hyper-V application to AWS.
- Retain (revisit) Keep applications in your source environment. These might include
  applications that require major refactoring, and you want to postpone that work until a later
  time, and legacy applications that you want to retain, because there's no business justification
  for migrating them.

#

 Retire – Decommission or remove applications that are no longer needed in your source environment.

## Α

**ABAC** 

See attribute-based access control.

abstracted services

See managed services.

**ACID** 

See atomicity, consistency, isolation, durability.

active-active migration

A database migration method in which the source and target databases are kept in sync (by using a bidirectional replication tool or dual write operations), and both databases handle transactions from connecting applications during migration. This method supports migration in small, controlled batches instead of requiring a one-time cutover. It's more flexible but requires more work than active-passive migration.

active-passive migration

A database migration method in which in which the source and target databases are kept in sync, but only the source database handles transactions from connecting applications while data is replicated to the target database. The target database doesn't accept any transactions during migration.

aggregate function

A SQL function that operates on a group of rows and calculates a single return value for the group. Examples of aggregate functions include SUM and MAX.

ΑI

See artificial intelligence.

**AIOps** 

See artificial intelligence operations.

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#### anonymization

The process of permanently deleting personal information in a dataset. Anonymization can help protect personal privacy. Anonymized data is no longer considered to be personal data.

#### anti-pattern

A frequently used solution for a recurring issue where the solution is counter-productive, ineffective, or less effective than an alternative.

## application control

A security approach that allows the use of only approved applications in order to help protect a system from malware.

## application portfolio

A collection of detailed information about each application used by an organization, including the cost to build and maintain the application, and its business value. This information is key to the portfolio discovery and analysis process and helps identify and prioritize the applications to be migrated, modernized, and optimized.

#### artificial intelligence (AI)

The field of computer science that is dedicated to using computing technologies to perform cognitive functions that are typically associated with humans, such as learning, solving problems, and recognizing patterns. For more information, see <a href="What is Artificial Intelligence">What is Artificial Intelligence</a>? artificial intelligence operations (AIOps)

The process of using machine learning techniques to solve operational problems, reduce operational incidents and human intervention, and increase service quality. For more information about how AIOps is used in the AWS migration strategy, see the <u>operations</u> integration guide.

## asymmetric encryption

An encryption algorithm that uses a pair of keys, a public key for encryption and a private key for decryption. You can share the public key because it isn't used for decryption, but access to the private key should be highly restricted.

## atomicity, consistency, isolation, durability (ACID)

A set of software properties that guarantee the data validity and operational reliability of a database, even in the case of errors, power failures, or other problems.

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#### attribute-based access control (ABAC)

The practice of creating fine-grained permissions based on user attributes, such as department, job role, and team name. For more information, see <u>ABAC for AWS</u> in the AWS Identity and Access Management (IAM) documentation.

#### authoritative data source

A location where you store the primary version of data, which is considered to be the most reliable source of information. You can copy data from the authoritative data source to other locations for the purposes of processing or modifying the data, such as anonymizing, redacting, or pseudonymizing it.

## Availability Zone

A distinct location within an AWS Region that is insulated from failures in other Availability Zones and provides inexpensive, low-latency network connectivity to other Availability Zones in the same Region.

#### AWS Cloud Adoption Framework (AWS CAF)

A framework of guidelines and best practices from AWS to help organizations develop an efficient and effective plan to move successfully to the cloud. AWS CAF organizes guidance into six focus areas called perspectives: business, people, governance, platform, security, and operations. The business, people, and governance perspectives focus on business skills and processes; the platform, security, and operations perspectives focus on technical skills and processes. For example, the people perspective targets stakeholders who handle human resources (HR), staffing functions, and people management. For this perspective, AWS CAF provides guidance for people development, training, and communications to help ready the organization for successful cloud adoption. For more information, see the <a href="AWS CAF website">AWS CAF website</a> and the AWS CAF whitepaper.

#### AWS Workload Qualification Framework (AWS WQF)

A tool that evaluates database migration workloads, recommends migration strategies, and provides work estimates. AWS WQF is included with AWS Schema Conversion Tool (AWS SCT). It analyzes database schemas and code objects, application code, dependencies, and performance characteristics, and provides assessment reports.

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## В

#### bad bot

A bot that is intended to disrupt or cause harm to individuals or organizations.

**BCP** 

See business continuity planning.

## behavior graph

A unified, interactive view of resource behavior and interactions over time. You can use a behavior graph with Amazon Detective to examine failed logon attempts, suspicious API calls, and similar actions. For more information, see <a href="Data in a behavior graph">Data in a behavior graph</a> in the Detective documentation.

### big-endian system

A system that stores the most significant byte first. See also endianness.

### binary classification

A process that predicts a binary outcome (one of two possible classes). For example, your ML model might need to predict problems such as "Is this email spam or not spam?" or "Is this product a book or a car?"

#### bloom filter

A probabilistic, memory-efficient data structure that is used to test whether an element is a member of a set.

## blue/green deployment

A deployment strategy where you create two separate but identical environments. You run the current application version in one environment (blue) and the new application version in the other environment (green). This strategy helps you quickly roll back with minimal impact.

#### bot

A software application that runs automated tasks over the internet and simulates human activity or interaction. Some bots are useful or beneficial, such as web crawlers that index information on the internet. Some other bots, known as *bad bots*, are intended to disrupt or cause harm to individuals or organizations.

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#### botnet

Networks of <u>bots</u> that are infected by <u>malware</u> and are under the control of a single party, known as a *bot herder* or *bot operator*. Botnets are the best-known mechanism to scale bots and their impact.

#### branch

A contained area of a code repository. The first branch created in a repository is the *main branch*. You can create a new branch from an existing branch, and you can then develop features or fix bugs in the new branch. A branch you create to build a feature is commonly referred to as a *feature branch*. When the feature is ready for release, you merge the feature branch back into the main branch. For more information, see <u>About branches</u> (GitHub documentation).

#### break-glass access

In exceptional circumstances and through an approved process, a quick means for a user to gain access to an AWS account that they don't typically have permissions to access. For more information, see the <u>Implement break-glass procedures</u> indicator in the AWS Well-Architected guidance.

## brownfield strategy

The existing infrastructure in your environment. When adopting a brownfield strategy for a system architecture, you design the architecture around the constraints of the current systems and infrastructure. If you are expanding the existing infrastructure, you might blend brownfield and greenfield strategies.

#### buffer cache

The memory area where the most frequently accessed data is stored.

## business capability

What a business does to generate value (for example, sales, customer service, or marketing). Microservices architectures and development decisions can be driven by business capabilities. For more information, see the <u>Organized around business capabilities</u> section of the <u>Running containerized microservices on AWS</u> whitepaper.

## business continuity planning (BCP)

A plan that addresses the potential impact of a disruptive event, such as a large-scale migration, on operations and enables a business to resume operations quickly.

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## C

**CAF** 

See AWS Cloud Adoption Framework.

canary deployment

The slow and incremental release of a version to end users. When you are confident, you deploy the new version and replace the current version in its entirety.

**CCoE** 

See Cloud Center of Excellence.

CDC

See change data capture.

change data capture (CDC)

The process of tracking changes to a data source, such as a database table, and recording metadata about the change. You can use CDC for various purposes, such as auditing or replicating changes in a target system to maintain synchronization.

chaos engineering

Intentionally introducing failures or disruptive events to test a system's resilience. You can use <u>AWS Fault Injection Service (AWS FIS)</u> to perform experiments that stress your AWS workloads and evaluate their response.

CI/CD

See continuous integration and continuous delivery.

classification

A categorization process that helps generate predictions. ML models for classification problems predict a discrete value. Discrete values are always distinct from one another. For example, a model might need to evaluate whether or not there is a car in an image.

client-side encryption

Encryption of data locally, before the target AWS service receives it.

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### Cloud Center of Excellence (CCoE)

A multi-disciplinary team that drives cloud adoption efforts across an organization, including developing cloud best practices, mobilizing resources, establishing migration timelines, and leading the organization through large-scale transformations. For more information, see the CCoE posts on the AWS Cloud Enterprise Strategy Blog.

#### cloud computing

The cloud technology that is typically used for remote data storage and IoT device management. Cloud computing is commonly connected to <a href="edge-computing">edge-computing</a> technology.

## cloud operating model

In an IT organization, the operating model that is used to build, mature, and optimize one or more cloud environments. For more information, see <u>Building your Cloud Operating Model</u>.

### cloud stages of adoption

The four phases that organizations typically go through when they migrate to the AWS Cloud:

- Project Running a few cloud-related projects for proof of concept and learning purposes
- Foundation Making foundational investments to scale your cloud adoption (e.g., creating a landing zone, defining a CCoE, establishing an operations model)
- Migration Migrating individual applications
- Re-invention Optimizing products and services, and innovating in the cloud

These stages were defined by Stephen Orban in the blog post <u>The Journey Toward Cloud-First</u> & the Stages of Adoption on the AWS Cloud Enterprise Strategy blog. For information about how they relate to the AWS migration strategy, see the migration readiness guide.

#### **CMDB**

See configuration management database.

### code repository

A location where source code and other assets, such as documentation, samples, and scripts, are stored and updated through version control processes. Common cloud repositories include GitHub or Bitbucket Cloud. Each version of the code is called a *branch*. In a microservice structure, each repository is devoted to a single piece of functionality. A single CI/CD pipeline can use multiple repositories.

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#### cold cache

A buffer cache that is empty, not well populated, or contains stale or irrelevant data. This affects performance because the database instance must read from the main memory or disk, which is slower than reading from the buffer cache.

#### cold data

Data that is rarely accessed and is typically historical. When querying this kind of data, slow queries are typically acceptable. Moving this data to lower-performing and less expensive storage tiers or classes can reduce costs.

### computer vision (CV)

A field of <u>AI</u> that uses machine learning to analyze and extract information from visual formats such as digital images and videos. For example, Amazon SageMaker AI provides image processing algorithms for CV.

#### configuration drift

For a workload, a configuration change from the expected state. It might cause the workload to become noncompliant, and it's typically gradual and unintentional.

## configuration management database (CMDB)

A repository that stores and manages information about a database and its IT environment, including both hardware and software components and their configurations. You typically use data from a CMDB in the portfolio discovery and analysis stage of migration.

## conformance pack

A collection of AWS Config rules and remediation actions that you can assemble to customize your compliance and security checks. You can deploy a conformance pack as a single entity in an AWS account and Region, or across an organization, by using a YAML template. For more information, see Conformance packs in the AWS Config documentation.

## continuous integration and continuous delivery (CI/CD)

The process of automating the source, build, test, staging, and production stages of the software release process. CI/CD is commonly described as a pipeline. CI/CD can help you automate processes, improve productivity, improve code quality, and deliver faster. For more information, see <a href="Memberships: Benefits of continuous delivery">Benefits of continuous delivery</a>. CD can also stand for *continuous deployment*. For more information, see <a href="Continuous Delivery vs. Continuous Deployment">Continuous Deployment</a>.

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CV

See computer vision.

## D

#### data at rest

Data that is stationary in your network, such as data that is in storage.

#### data classification

A process for identifying and categorizing the data in your network based on its criticality and sensitivity. It is a critical component of any cybersecurity risk management strategy because it helps you determine the appropriate protection and retention controls for the data. Data classification is a component of the security pillar in the AWS Well-Architected Framework. For more information, see Data classification.

#### data drift

A meaningful variation between the production data and the data that was used to train an ML model, or a meaningful change in the input data over time. Data drift can reduce the overall quality, accuracy, and fairness in ML model predictions.

#### data in transit

Data that is actively moving through your network, such as between network resources. data mesh

An architectural framework that provides distributed, decentralized data ownership with centralized management and governance.

#### data minimization

The principle of collecting and processing only the data that is strictly necessary. Practicing data minimization in the AWS Cloud can reduce privacy risks, costs, and your analytics carbon footprint.

#### data perimeter

A set of preventive guardrails in your AWS environment that help make sure that only trusted identities are accessing trusted resources from expected networks. For more information, see Building a data perimeter on AWS.

#### data preprocessing

To transform raw data into a format that is easily parsed by your ML model. Preprocessing data can mean removing certain columns or rows and addressing missing, inconsistent, or duplicate values.

#### data provenance

The process of tracking the origin and history of data throughout its lifecycle, such as how the data was generated, transmitted, and stored.

## data subject

An individual whose data is being collected and processed.

#### data warehouse

A data management system that supports business intelligence, such as analytics. Data warehouses commonly contain large amounts of historical data, and they are typically used for queries and analysis.

## database definition language (DDL)

Statements or commands for creating or modifying the structure of tables and objects in a database.

#### database manipulation language (DML)

Statements or commands for modifying (inserting, updating, and deleting) information in a database.

#### **DDL**

## See database definition language.

## deep ensemble

To combine multiple deep learning models for prediction. You can use deep ensembles to obtain a more accurate prediction or for estimating uncertainty in predictions.

#### deep learning

An ML subfield that uses multiple layers of artificial neural networks to identify mapping between input data and target variables of interest.

#### defense-in-depth

An information security approach in which a series of security mechanisms and controls are thoughtfully layered throughout a computer network to protect the confidentiality, integrity, and availability of the network and the data within. When you adopt this strategy on AWS, you add multiple controls at different layers of the AWS Organizations structure to help secure resources. For example, a defense-in-depth approach might combine multi-factor authentication, network segmentation, and encryption.

#### delegated administrator

In AWS Organizations, a compatible service can register an AWS member account to administer the organization's accounts and manage permissions for that service. This account is called the *delegated administrator* for that service. For more information and a list of compatible services, see Services that work with AWS Organizations in the AWS Organizations documentation.

## deployment

The process of making an application, new features, or code fixes available in the target environment. Deployment involves implementing changes in a code base and then building and running that code base in the application's environments.

### development environment

#### See environment.

#### detective control

A security control that is designed to detect, log, and alert after an event has occurred. These controls are a second line of defense, alerting you to security events that bypassed the preventative controls in place. For more information, see <a href="Detective controls">Detective controls</a> in Implementing security controls on AWS.

## development value stream mapping (DVSM)

A process used to identify and prioritize constraints that adversely affect speed and quality in a software development lifecycle. DVSM extends the value stream mapping process originally designed for lean manufacturing practices. It focuses on the steps and teams required to create and move value through the software development process.

## digital twin

A virtual representation of a real-world system, such as a building, factory, industrial equipment, or production line. Digital twins support predictive maintenance, remote monitoring, and production optimization.

#### dimension table

In a <u>star schema</u>, a smaller table that contains data attributes about quantitative data in a fact table. Dimension table attributes are typically text fields or discrete numbers that behave like text. These attributes are commonly used for query constraining, filtering, and result set labeling.

#### disaster

An event that prevents a workload or system from fulfilling its business objectives in its primary deployed location. These events can be natural disasters, technical failures, or the result of human actions, such as unintentional misconfiguration or a malware attack.

## disaster recovery (DR)

The strategy and process you use to minimize downtime and data loss caused by a <u>disaster</u>. For more information, see <u>Disaster Recovery of Workloads on AWS: Recovery in the Cloud</u> in the AWS Well-Architected Framework.

**DML** 

See database manipulation language.

## domain-driven design

An approach to developing a complex software system by connecting its components to evolving domains, or core business goals, that each component serves. This concept was introduced by Eric Evans in his book, *Domain-Driven Design: Tackling Complexity in the Heart of Software* (Boston: Addison-Wesley Professional, 2003). For information about how you can use domain-driven design with the strangler fig pattern, see <a href="Modernizing legacy Microsoft ASP.NET">Modernizing legacy Microsoft ASP.NET</a> (ASMX) web services incrementally by using containers and Amazon API Gateway.

DR

See disaster recovery.

#### drift detection

Tracking deviations from a baselined configuration. For example, you can use AWS CloudFormation to detect drift in system resources, or you can use AWS Control Tower to detect changes in your landing zone that might affect compliance with governance requirements.

**DVSM** 

See development value stream mapping.

## E

**EDA** 

See exploratory data analysis.

**EDI** 

See electronic data interchange.

edge computing

The technology that increases the computing power for smart devices at the edges of an IoT network. When compared with <u>cloud computing</u>, edge computing can reduce communication latency and improve response time.

electronic data interchange (EDI)

The automated exchange of business documents between organizations. For more information, see What is Electronic Data Interchange.

encryption

A computing process that transforms plaintext data, which is human-readable, into ciphertext. encryption key

A cryptographic string of randomized bits that is generated by an encryption algorithm. Keys can vary in length, and each key is designed to be unpredictable and unique.

endianness

The order in which bytes are stored in computer memory. Big-endian systems store the most significant byte first. Little-endian systems store the least significant byte first.

endpoint

See <u>service endpoint</u>.

endpoint service

A service that you can host in a virtual private cloud (VPC) to share with other users. You can create an endpoint service with AWS PrivateLink and grant permissions to other AWS accounts or to AWS Identity and Access Management (IAM) principals. These accounts or principals can connect to your endpoint service privately by creating interface VPC endpoints. For more

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information, see <u>Create an endpoint service</u> in the Amazon Virtual Private Cloud (Amazon VPC) documentation.

#### enterprise resource planning (ERP)

A system that automates and manages key business processes (such as accounting, <u>MES</u>, and project management) for an enterprise.

## envelope encryption

The process of encrypting an encryption key with another encryption key. For more information, see <a href="Envelope encryption">Envelope encryption</a> in the AWS Key Management Service (AWS KMS) documentation.

#### environment

An instance of a running application. The following are common types of environments in cloud computing:

- development environment An instance of a running application that is available only to the
  core team responsible for maintaining the application. Development environments are used
  to test changes before promoting them to upper environments. This type of environment is
  sometimes referred to as a test environment.
- lower environments All development environments for an application, such as those used for initial builds and tests.
- production environment An instance of a running application that end users can access. In a CI/CD pipeline, the production environment is the last deployment environment.
- upper environments All environments that can be accessed by users other than the core development team. This can include a production environment, preproduction environments, and environments for user acceptance testing.

#### epic

In agile methodologies, functional categories that help organize and prioritize your work. Epics provide a high-level description of requirements and implementation tasks. For example, AWS CAF security epics include identity and access management, detective controls, infrastructure security, data protection, and incident response. For more information about epics in the AWS migration strategy, see the program implementation guide.

#### **ERP**

See enterprise resource planning.

#### exploratory data analysis (EDA)

The process of analyzing a dataset to understand its main characteristics. You collect or aggregate data and then perform initial investigations to find patterns, detect anomalies, and check assumptions. EDA is performed by calculating summary statistics and creating data visualizations.

## F

#### fact table

The central table in a <u>star schema</u>. It stores quantitative data about business operations. Typically, a fact table contains two types of columns: those that contain measures and those that contain a foreign key to a dimension table.

#### fail fast

A philosophy that uses frequent and incremental testing to reduce the development lifecycle. It is a critical part of an agile approach.

## fault isolation boundary

In the AWS Cloud, a boundary such as an Availability Zone, AWS Region, control plane, or data plane that limits the effect of a failure and helps improve the resilience of workloads. For more information, see AWS Fault Isolation Boundaries.

#### feature branch

See branch.

#### features

The input data that you use to make a prediction. For example, in a manufacturing context, features could be images that are periodically captured from the manufacturing line.

#### feature importance

How significant a feature is for a model's predictions. This is usually expressed as a numerical score that can be calculated through various techniques, such as Shapley Additive Explanations (SHAP) and integrated gradients. For more information, see <a href="Machine learning model">Machine learning model</a> <a href="machine learning model">interpretability with AWS</a>.

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#### feature transformation

To optimize data for the ML process, including enriching data with additional sources, scaling values, or extracting multiple sets of information from a single data field. This enables the ML model to benefit from the data. For example, if you break down the "2021-05-27 00:15:37" date into "2021", "May", "Thu", and "15", you can help the learning algorithm learn nuanced patterns associated with different data components.

### few-shot prompting

Providing an <u>LLM</u> with a small number of examples that demonstrate the task and desired output before asking it to perform a similar task. This technique is an application of in-context learning, where models learn from examples (*shots*) that are embedded in prompts. Few-shot prompting can be effective for tasks that require specific formatting, reasoning, or domain knowledge. See also zero-shot prompting.

#### **FGAC**

See fine-grained access control.

fine-grained access control (FGAC)

The use of multiple conditions to allow or deny an access request.

#### flash-cut migration

A database migration method that uses continuous data replication through <u>change data</u> <u>capture</u> to migrate data in the shortest time possible, instead of using a phased approach. The objective is to keep downtime to a minimum.

FΜ

See foundation model.

#### foundation model (FM)

A large deep-learning neural network that has been training on massive datasets of generalized and unlabeled data. FMs are capable of performing a wide variety of general tasks, such as understanding language, generating text and images, and conversing in natural language. For more information, see What are Foundation Models.

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## G

#### generative Al

A subset of <u>AI</u> models that have been trained on large amounts of data and that can use a simple text prompt to create new content and artifacts, such as images, videos, text, and audio. For more information, see What is Generative AI.

### geo blocking

See geographic restrictions.

geographic restrictions (geo blocking)

In Amazon CloudFront, an option to prevent users in specific countries from accessing content distributions. You can use an allow list or block list to specify approved and banned countries. For more information, see <u>Restricting the geographic distribution of your content</u> in the CloudFront documentation.

#### Gitflow workflow

An approach in which lower and upper environments use different branches in a source code repository. The Gitflow workflow is considered legacy, and the <u>trunk-based workflow</u> is the modern, preferred approach.

## golden image

A snapshot of a system or software that is used as a template to deploy new instances of that system or software. For example, in manufacturing, a golden image can be used to provision software on multiple devices and helps improve speed, scalability, and productivity in device manufacturing operations.

#### greenfield strategy

The absence of existing infrastructure in a new environment. When adopting a greenfield strategy for a system architecture, you can select all new technologies without the restriction of compatibility with existing infrastructure, also known as <a href="mailto:brownfield">brownfield</a>. If you are expanding the existing infrastructure, you might blend brownfield and greenfield strategies.

#### guardrail

A high-level rule that helps govern resources, policies, and compliance across organizational units (OUs). *Preventive guardrails* enforce policies to ensure alignment to compliance standards. They are implemented by using service control policies and IAM permissions boundaries.

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Detective guardrails detect policy violations and compliance issues, and generate alerts for remediation. They are implemented by using AWS Config, AWS Security Hub, Amazon GuardDuty, AWS Trusted Advisor, Amazon Inspector, and custom AWS Lambda checks.

## Н

HA

See high availability.

heterogeneous database migration

Migrating your source database to a target database that uses a different database engine (for example, Oracle to Amazon Aurora). Heterogeneous migration is typically part of a rearchitecting effort, and converting the schema can be a complex task. <u>AWS provides AWS SCT</u> that helps with schema conversions.

high availability (HA)

The ability of a workload to operate continuously, without intervention, in the event of challenges or disasters. HA systems are designed to automatically fail over, consistently deliver high-quality performance, and handle different loads and failures with minimal performance impact.

#### historian modernization

An approach used to modernize and upgrade operational technology (OT) systems to better serve the needs of the manufacturing industry. A *historian* is a type of database that is used to collect and store data from various sources in a factory.

#### holdout data

A portion of historical, labeled data that is withheld from a dataset that is used to train a machine learning model. You can use holdout data to evaluate the model performance by comparing the model predictions against the holdout data.

#### homogeneous database migration

Migrating your source database to a target database that shares the same database engine (for example, Microsoft SQL Server to Amazon RDS for SQL Server). Homogeneous migration is typically part of a rehosting or replatforming effort. You can use native database utilities to migrate the schema.

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#### hot data

Data that is frequently accessed, such as real-time data or recent translational data. This data typically requires a high-performance storage tier or class to provide fast query responses.

#### hotfix

An urgent fix for a critical issue in a production environment. Due to its urgency, a hotfix is usually made outside of the typical DevOps release workflow.

## hypercare period

Immediately following cutover, the period of time when a migration team manages and monitors the migrated applications in the cloud in order to address any issues. Typically, this period is 1–4 days in length. At the end of the hypercare period, the migration team typically transfers responsibility for the applications to the cloud operations team.

## I

IaC

See infrastructure as code.

## identity-based policy

A policy attached to one or more IAM principals that defines their permissions within the AWS Cloud environment.

#### idle application

An application that has an average CPU and memory usage between 5 and 20 percent over a period of 90 days. In a migration project, it is common to retire these applications or retain them on premises.

lloT

See industrial Internet of Things.

#### immutable infrastructure

A model that deploys new infrastructure for production workloads instead of updating, patching, or modifying the existing infrastructure. Immutable infrastructures are inherently more consistent, reliable, and predictable than <u>mutable infrastructure</u>. For more information, see the <u>Deploy using immutable infrastructure</u> best practice in the AWS Well-Architected Framework.

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## inbound (ingress) VPC

In an AWS multi-account architecture, a VPC that accepts, inspects, and routes network connections from outside an application. The <u>AWS Security Reference Architecture</u> recommends setting up your Network account with inbound, outbound, and inspection VPCs to protect the two-way interface between your application and the broader internet.

#### incremental migration

A cutover strategy in which you migrate your application in small parts instead of performing a single, full cutover. For example, you might move only a few microservices or users to the new system initially. After you verify that everything is working properly, you can incrementally move additional microservices or users until you can decommission your legacy system. This strategy reduces the risks associated with large migrations.

### Industry 4.0

A term that was introduced by <u>Klaus Schwab</u> in 2016 to refer to the modernization of manufacturing processes through advances in connectivity, real-time data, automation, analytics, and AI/ML.

#### infrastructure

All of the resources and assets contained within an application's environment.

## infrastructure as code (IaC)

The process of provisioning and managing an application's infrastructure through a set of configuration files. IaC is designed to help you centralize infrastructure management, standardize resources, and scale quickly so that new environments are repeatable, reliable, and consistent.

## industrial Internet of Things (IIoT)

The use of internet-connected sensors and devices in the industrial sectors, such as manufacturing, energy, automotive, healthcare, life sciences, and agriculture. For more information, see <u>Building an industrial Internet of Things</u> (IIoT) digital transformation strategy.

## inspection VPC

In an AWS multi-account architecture, a centralized VPC that manages inspections of network traffic between VPCs (in the same or different AWS Regions), the internet, and on-premises networks. The <a href="AWS Security Reference Architecture">AWS Security Reference Architecture</a> recommends setting up your Network account with inbound, outbound, and inspection VPCs to protect the two-way interface between your application and the broader internet.

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### Internet of Things (IoT)

The network of connected physical objects with embedded sensors or processors that communicate with other devices and systems through the internet or over a local communication network. For more information, see What is IoT?

## interpretability

A characteristic of a machine learning model that describes the degree to which a human can understand how the model's predictions depend on its inputs. For more information, see Machine learning model interpretability with AWS.

IoT

See Internet of Things.

IT information library (ITIL)

A set of best practices for delivering IT services and aligning these services with business requirements. ITIL provides the foundation for ITSM.

IT service management (ITSM)

Activities associated with designing, implementing, managing, and supporting IT services for an organization. For information about integrating cloud operations with ITSM tools, see the operations integration guide.

ITIL

See IT information library.

**ITSM** 

See IT service management.

## L

label-based access control (LBAC)

An implementation of mandatory access control (MAC) where the users and the data itself are each explicitly assigned a security label value. The intersection between the user security label and data security label determines which rows and columns can be seen by the user.

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### landing zone

A landing zone is a well-architected, multi-account AWS environment that is scalable and secure. This is a starting point from which your organizations can quickly launch and deploy workloads and applications with confidence in their security and infrastructure environment. For more information about landing zones, see <a href="Setting up a secure and scalable multi-account">Setting up a secure and scalable multi-account</a> AWS environment.

large language model (LLM)

A deep learning <u>AI</u> model that is pretrained on a vast amount of data. An LLM can perform multiple tasks, such as answering questions, summarizing documents, translating text into other languages, and completing sentences. For more information, see <u>What are LLMs</u>.

large migration

A migration of 300 or more servers.

**LBAC** 

See label-based access control.

least privilege

The security best practice of granting the minimum permissions required to perform a task. For more information, see Apply least-privilege permissions in the IAM documentation.

lift and shift

See 7 Rs.

little-endian system

A system that stores the least significant byte first. See also endianness.

LLM

See large language model.

lower environments

See environment.

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# M

### machine learning (ML)

A type of artificial intelligence that uses algorithms and techniques for pattern recognition and learning. ML analyzes and learns from recorded data, such as Internet of Things (IoT) data, to generate a statistical model based on patterns. For more information, see <a href="Machine Learning">Machine Learning</a>.

#### main branch

See branch.

#### malware

Software that is designed to compromise computer security or privacy. Malware might disrupt computer systems, leak sensitive information, or gain unauthorized access. Examples of malware include viruses, worms, ransomware, Trojan horses, spyware, and keyloggers.

#### managed services

AWS services for which AWS operates the infrastructure layer, the operating system, and platforms, and you access the endpoints to store and retrieve data. Amazon Simple Storage Service (Amazon S3) and Amazon DynamoDB are examples of managed services. These are also known as *abstracted services*.

#### manufacturing execution system (MES)

A software system for tracking, monitoring, documenting, and controlling production processes that convert raw materials to finished products on the shop floor.

#### MAP

See Migration Acceleration Program.

#### mechanism

A complete process in which you create a tool, drive adoption of the tool, and then inspect the results in order to make adjustments. A mechanism is a cycle that reinforces and improves itself as it operates. For more information, see <a href="Building mechanisms"><u>Building mechanisms</u></a> in the AWS Well-Architected Framework.

### member account

All AWS accounts other than the management account that are part of an organization in AWS Organizations. An account can be a member of only one organization at a time.

#### **MES**

See manufacturing execution system.

Message Queuing Telemetry Transport (MQTT)

A lightweight, machine-to-machine (M2M) communication protocol, based on the <u>publish/</u> subscribe pattern, for resource-constrained IoT devices.

#### microservice

A small, independent service that communicates over well-defined APIs and is typically owned by small, self-contained teams. For example, an insurance system might include microservices that map to business capabilities, such as sales or marketing, or subdomains, such as purchasing, claims, or analytics. The benefits of microservices include agility, flexible scaling, easy deployment, reusable code, and resilience. For more information, see <a href="Integrating microservices">Integrating microservices</a> by using AWS serverless services.

#### microservices architecture

An approach to building an application with independent components that run each application process as a microservice. These microservices communicate through a well-defined interface by using lightweight APIs. Each microservice in this architecture can be updated, deployed, and scaled to meet demand for specific functions of an application. For more information, see Implementing microservices on AWS.

### Migration Acceleration Program (MAP)

An AWS program that provides consulting support, training, and services to help organizations build a strong operational foundation for moving to the cloud, and to help offset the initial cost of migrations. MAP includes a migration methodology for executing legacy migrations in a methodical way and a set of tools to automate and accelerate common migration scenarios.

#### migration at scale

The process of moving the majority of the application portfolio to the cloud in waves, with more applications moved at a faster rate in each wave. This phase uses the best practices and lessons learned from the earlier phases to implement a *migration factory* of teams, tools, and processes to streamline the migration of workloads through automation and agile delivery. This is the third phase of the <u>AWS migration strategy</u>.

#### migration factory

Cross-functional teams that streamline the migration of workloads through automated, agile approaches. Migration factory teams typically include operations, business analysts and owners,

migration engineers, developers, and DevOps professionals working in sprints. Between 20 and 50 percent of an enterprise application portfolio consists of repeated patterns that can be optimized by a factory approach. For more information, see the <u>discussion of migration factories</u> and the <u>Cloud Migration Factory guide</u> in this content set.

### migration metadata

The information about the application and server that is needed to complete the migration. Each migration pattern requires a different set of migration metadata. Examples of migration metadata include the target subnet, security group, and AWS account.

### migration pattern

A repeatable migration task that details the migration strategy, the migration destination, and the migration application or service used. Example: Rehost migration to Amazon EC2 with AWS Application Migration Service.

### Migration Portfolio Assessment (MPA)

An online tool that provides information for validating the business case for migrating to the AWS Cloud. MPA provides detailed portfolio assessment (server right-sizing, pricing, TCO comparisons, migration cost analysis) as well as migration planning (application data analysis and data collection, application grouping, migration prioritization, and wave planning). The MPA tool (requires login) is available free of charge to all AWS consultants and APN Partner consultants.

#### Migration Readiness Assessment (MRA)

The process of gaining insights about an organization's cloud readiness status, identifying strengths and weaknesses, and building an action plan to close identified gaps, using the AWS CAF. For more information, see the <u>migration readiness guide</u>. MRA is the first phase of the <u>AWS migration strategy</u>.

### migration strategy

The approach used to migrate a workload to the AWS Cloud. For more information, see the <u>7 Rs</u> entry in this glossary and see Mobilize your organization to accelerate large-scale migrations.

ML

### See machine learning.

#### modernization

Transforming an outdated (legacy or monolithic) application and its infrastructure into an agile, elastic, and highly available system in the cloud to reduce costs, gain efficiencies, and take advantage of innovations. For more information, see <a href="Strategy for modernizing applications in the AWS Cloud">Strategy for modernizing applications in the AWS Cloud</a>.

#### modernization readiness assessment

An evaluation that helps determine the modernization readiness of an organization's applications; identifies benefits, risks, and dependencies; and determines how well the organization can support the future state of those applications. The outcome of the assessment is a blueprint of the target architecture, a roadmap that details development phases and milestones for the modernization process, and an action plan for addressing identified gaps. For more information, see <a href="Evaluating modernization readiness for applications in the AWS Cloud">Evaluating modernization readiness for applications in the AWS Cloud</a>.

# monolithic applications (monoliths)

Applications that run as a single service with tightly coupled processes. Monolithic applications have several drawbacks. If one application feature experiences a spike in demand, the entire architecture must be scaled. Adding or improving a monolithic application's features also becomes more complex when the code base grows. To address these issues, you can use a microservices architecture. For more information, see <a href="Decomposing monoliths into microservices">Decomposing monoliths into microservices</a>.

**MPA** 

See Migration Portfolio Assessment.

**MQTT** 

See Message Queuing Telemetry Transport.

#### multiclass classification

A process that helps generate predictions for multiple classes (predicting one of more than two outcomes). For example, an ML model might ask "Is this product a book, car, or phone?" or "Which product category is most interesting to this customer?"

### mutable infrastructure

A model that updates and modifies the existing infrastructure for production workloads. For improved consistency, reliability, and predictability, the AWS Well-Architected Framework recommends the use of immutable infrastructure as a best practice.



OAC

See origin access control.

OAI

See origin access identity.

OCM

See organizational change management.

offline migration

A migration method in which the source workload is taken down during the migration process. This method involves extended downtime and is typically used for small, non-critical workloads.

OI

See operations integration.

**OLA** 

See operational-level agreement.

online migration

A migration method in which the source workload is copied to the target system without being taken offline. Applications that are connected to the workload can continue to function during the migration. This method involves zero to minimal downtime and is typically used for critical production workloads.

OPC-UA

See Open Process Communications - Unified Architecture.

Open Process Communications - Unified Architecture (OPC-UA)

A machine-to-machine (M2M) communication protocol for industrial automation. OPC-UA provides an interoperability standard with data encryption, authentication, and authorization schemes.

operational-level agreement (OLA)

An agreement that clarifies what functional IT groups promise to deliver to each other, to support a service-level agreement (SLA).

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### operational readiness review (ORR)

A checklist of questions and associated best practices that help you understand, evaluate, prevent, or reduce the scope of incidents and possible failures. For more information, see Operational Readiness Reviews (ORR) in the AWS Well-Architected Framework.

### operational technology (OT)

Hardware and software systems that work with the physical environment to control industrial operations, equipment, and infrastructure. In manufacturing, the integration of OT and information technology (IT) systems is a key focus for <u>Industry 4.0</u> transformations.

# operations integration (OI)

The process of modernizing operations in the cloud, which involves readiness planning, automation, and integration. For more information, see the <u>operations integration guide</u>. organization trail

A trail that's created by AWS CloudTrail that logs all events for all AWS accounts in an organization in AWS Organizations. This trail is created in each AWS account that's part of the organization and tracks the activity in each account. For more information, see <a href="Creating a trail">Creating a trail</a> for an organization in the CloudTrail documentation.

### organizational change management (OCM)

A framework for managing major, disruptive business transformations from a people, culture, and leadership perspective. OCM helps organizations prepare for, and transition to, new systems and strategies by accelerating change adoption, addressing transitional issues, and driving cultural and organizational changes. In the AWS migration strategy, this framework is called *people acceleration*, because of the speed of change required in cloud adoption projects. For more information, see the <u>OCM guide</u>.

### origin access control (OAC)

In CloudFront, an enhanced option for restricting access to secure your Amazon Simple Storage Service (Amazon S3) content. OAC supports all S3 buckets in all AWS Regions, server-side encryption with AWS KMS (SSE-KMS), and dynamic PUT and DELETE requests to the S3 bucket.

### origin access identity (OAI)

In CloudFront, an option for restricting access to secure your Amazon S3 content. When you use OAI, CloudFront creates a principal that Amazon S3 can authenticate with. Authenticated principals can access content in an S3 bucket only through a specific CloudFront distribution. See also OAC, which provides more granular and enhanced access control.

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**ORR** 

See operational readiness review.

OT

See operational technology.

outbound (egress) VPC

In an AWS multi-account architecture, a VPC that handles network connections that are initiated from within an application. The <u>AWS Security Reference Architecture</u> recommends setting up your Network account with inbound, outbound, and inspection VPCs to protect the two-way interface between your application and the broader internet.

# P

permissions boundary

An IAM management policy that is attached to IAM principals to set the maximum permissions that the user or role can have. For more information, see <u>Permissions boundaries</u> in the IAM documentation.

personally identifiable information (PII)

Information that, when viewed directly or paired with other related data, can be used to reasonably infer the identity of an individual. Examples of PII include names, addresses, and contact information.

PII

See personally identifiable information.

playbook

A set of predefined steps that capture the work associated with migrations, such as delivering core operations functions in the cloud. A playbook can take the form of scripts, automated runbooks, or a summary of processes or steps required to operate your modernized environment.

**PLC** 

See programmable logic controller.

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#### **PLM**

## See product lifecycle management.

### policy

An object that can define permissions (see <u>identity-based policy</u>), specify access conditions (see <u>resource-based policy</u>), or define the maximum permissions for all accounts in an organization in AWS Organizations (see <u>service control policy</u>).

### polyglot persistence

Independently choosing a microservice's data storage technology based on data access patterns and other requirements. If your microservices have the same data storage technology, they can encounter implementation challenges or experience poor performance. Microservices are more easily implemented and achieve better performance and scalability if they use the data store best adapted to their requirements. For more information, see <a href="Enabling data persistence in microservices">Enabling data persistence in microservices</a>.

# portfolio assessment

A process of discovering, analyzing, and prioritizing the application portfolio in order to plan the migration. For more information, see <u>Evaluating migration readiness</u>.

# predicate

A query condition that returns true or false, commonly located in a WHERE clause. predicate pushdown

A database query optimization technique that filters the data in the query before transfer. This reduces the amount of data that must be retrieved and processed from the relational database, and it improves query performance.

#### preventative control

A security control that is designed to prevent an event from occurring. These controls are a first line of defense to help prevent unauthorized access or unwanted changes to your network. For more information, see <u>Preventative controls</u> in *Implementing security controls on AWS*.

### principal

An entity in AWS that can perform actions and access resources. This entity is typically a root user for an AWS account, an IAM role, or a user. For more information, see *Principal* in <u>Roles</u> terms and concepts in the IAM documentation.

P 112

### privacy by design

A system engineering approach that takes privacy into account through the whole development process.

### private hosted zones

A container that holds information about how you want Amazon Route 53 to respond to DNS queries for a domain and its subdomains within one or more VPCs. For more information, see Working with private hosted zones in the Route 53 documentation.

### proactive control

A <u>security control</u> designed to prevent the deployment of noncompliant resources. These controls scan resources before they are provisioned. If the resource is not compliant with the control, then it isn't provisioned. For more information, see the <u>Controls reference guide</u> in the AWS Control Tower documentation and see <u>Proactive controls</u> in <u>Implementing security controls on AWS</u>.

### product lifecycle management (PLM)

The management of data and processes for a product throughout its entire lifecycle, from design, development, and launch, through growth and maturity, to decline and removal.

# production environment

See environment.

### programmable logic controller (PLC)

In manufacturing, a highly reliable, adaptable computer that monitors machines and automates manufacturing processes.

#### prompt chaining

Using the output of one <u>LLM</u> prompt as the input for the next prompt to generate better responses. This technique is used to break down a complex task into subtasks, or to iteratively refine or expand a preliminary response. It helps improve the accuracy and relevance of a model's responses and allows for more granular, personalized results.

#### pseudonymization

The process of replacing personal identifiers in a dataset with placeholder values. Pseudonymization can help protect personal privacy. Pseudonymized data is still considered to be personal data.

P 113

# publish/subscribe (pub/sub)

A pattern that enables asynchronous communications among microservices to improve scalability and responsiveness. For example, in a microservices-based <u>MES</u>, a microservice can publish event messages to a channel that other microservices can subscribe to. The system can add new microservices without changing the publishing service.

# Q

#### query plan

A series of steps, like instructions, that are used to access the data in a SQL relational database system.

### query plan regression

When a database service optimizer chooses a less optimal plan than it did before a given change to the database environment. This can be caused by changes to statistics, constraints, environment settings, query parameter bindings, and updates to the database engine.

# R

#### **RACI** matrix

See responsible, accountable, consulted, informed (RACI).

**RAG** 

See Retrieval Augmented Generation.

#### ransomware

A malicious software that is designed to block access to a computer system or data until a payment is made.

#### **RASCI** matrix

See responsible, accountable, consulted, informed (RACI).

#### **RCAC**

See row and column access control.

Q 114

#### read replica

A copy of a database that's used for read-only purposes. You can route queries to the read replica to reduce the load on your primary database.

#### re-architect

```
See 7 Rs.
```

recovery point objective (RPO)

The maximum acceptable amount of time since the last data recovery point. This determines what is considered an acceptable loss of data between the last recovery point and the interruption of service.

recovery time objective (RTO)

The maximum acceptable delay between the interruption of service and restoration of service.

refactor

See 7 Rs.

### Region

A collection of AWS resources in a geographic area. Each AWS Region is isolated and independent of the others to provide fault tolerance, stability, and resilience. For more information, see Specify which AWS Regions your account can use.

#### regression

An ML technique that predicts a numeric value. For example, to solve the problem of "What price will this house sell for?" an ML model could use a linear regression model to predict a house's sale price based on known facts about the house (for example, the square footage).

#### rehost

```
See 7 Rs.
```

release

In a deployment process, the act of promoting changes to a production environment.

relocate

See 7 Rs.

replatform

See 7 Rs.

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### repurchase

See 7 Rs.

### resiliency

An application's ability to resist or recover from disruptions. <u>High availability</u> and <u>disaster</u> recovery are common considerations when planning for resiliency in the AWS Cloud. For more information, see AWS Cloud Resilience.

### resource-based policy

A policy attached to a resource, such as an Amazon S3 bucket, an endpoint, or an encryption key. This type of policy specifies which principals are allowed access, supported actions, and any other conditions that must be met.

responsible, accountable, consulted, informed (RACI) matrix

A matrix that defines the roles and responsibilities for all parties involved in migration activities and cloud operations. The matrix name is derived from the responsibility types defined in the matrix: responsible (R), accountable (A), consulted (C), and informed (I). The support (S) type is optional. If you include support, the matrix is called a *RASCI matrix*, and if you exclude it, it's called a *RACI matrix*.

### responsive control

A security control that is designed to drive remediation of adverse events or deviations from your security baseline. For more information, see <u>Responsive controls</u> in *Implementing security controls on AWS*.

retain

See 7 Rs.

retire

See 7 Rs.

#### Retrieval Augmented Generation (RAG)

A <u>generative AI</u> technology in which an <u>LLM</u> references an authoritative data source that is outside of its training data sources before generating a response. For example, a RAG model might perform a semantic search of an organization's knowledge base or custom data. For more information, see What is RAG.

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#### rotation

The process of periodically updating a <u>secret</u> to make it more difficult for an attacker to access the credentials.

row and column access control (RCAC)

The use of basic, flexible SQL expressions that have defined access rules. RCAC consists of row permissions and column masks.

**RPO** 

See recovery point objective.

**RTO** 

See recovery time objective.

runbook

A set of manual or automated procedures required to perform a specific task. These are typically built to streamline repetitive operations or procedures with high error rates.

# S

#### **SAML 2.0**

An open standard that many identity providers (IdPs) use. This feature enables federated single sign-on (SSO), so users can log into the AWS Management Console or call the AWS API operations without you having to create user in IAM for everyone in your organization. For more information about SAML 2.0-based federation, see <a href="About SAML 2.0-based federation">About SAML 2.0-based federation</a> in the IAM documentation.

**SCADA** 

See supervisory control and data acquisition.

**SCP** 

See service control policy.

secret

In AWS Secrets Manager, confidential or restricted information, such as a password or user credentials, that you store in encrypted form. It consists of the secret value and its metadata.

The secret value can be binary, a single string, or multiple strings. For more information, see What's in a Secrets Manager secret? in the Secrets Manager documentation.

### security by design

A system engineering approach that takes security into account through the whole development process.

### security control

A technical or administrative guardrail that prevents, detects, or reduces the ability of a threat actor to exploit a security vulnerability. There are four primary types of security controls: preventative, detective, responsive, and proactive.

### security hardening

The process of reducing the attack surface to make it more resistant to attacks. This can include actions such as removing resources that are no longer needed, implementing the security best practice of granting least privilege, or deactivating unnecessary features in configuration files.

### security information and event management (SIEM) system

Tools and services that combine security information management (SIM) and security event management (SEM) systems. A SIEM system collects, monitors, and analyzes data from servers, networks, devices, and other sources to detect threats and security breaches, and to generate alerts.

#### security response automation

A predefined and programmed action that is designed to automatically respond to or remediate a security event. These automations serve as <u>detective</u> or <u>responsive</u> security controls that help you implement AWS security best practices. Examples of automated response actions include modifying a VPC security group, patching an Amazon EC2 instance, or rotating credentials.

### server-side encryption

Encryption of data at its destination, by the AWS service that receives it.

#### service control policy (SCP)

A policy that provides centralized control over permissions for all accounts in an organization in AWS Organizations. SCPs define guardrails or set limits on actions that an administrator can delegate to users or roles. You can use SCPs as allow lists or deny lists, to specify which services or actions are permitted or prohibited. For more information, see <a href="Service control policies">Service control policies</a> in the AWS Organizations documentation.

### service endpoint

The URL of the entry point for an AWS service. You can use the endpoint to connect programmatically to the target service. For more information, see <u>AWS service endpoints</u> in *AWS General Reference*.

service-level agreement (SLA)

An agreement that clarifies what an IT team promises to deliver to their customers, such as service uptime and performance.

service-level indicator (SLI)

A measurement of a performance aspect of a service, such as its error rate, availability, or throughput.

service-level objective (SLO)

A target metric that represents the health of a service, as measured by a <u>service-level indicator</u>. shared responsibility model

A model describing the responsibility you share with AWS for cloud security and compliance. AWS is responsible for security *of* the cloud, whereas you are responsible for security *in* the cloud. For more information, see <u>Shared responsibility model</u>.

**SIEM** 

See security information and event management system.

single point of failure (SPOF)

A failure in a single, critical component of an application that can disrupt the system.

**SLA** 

See service-level agreement.

SLI

See service-level indicator.

**SLO** 

See service-level objective.

split-and-seed model

A pattern for scaling and accelerating modernization projects. As new features and product releases are defined, the core team splits up to create new product teams. This helps scale your

organization's capabilities and services, improves developer productivity, and supports rapid innovation. For more information, see <a href="Phased approach to modernizing applications in the AWS">Phased approach to modernizing applications in the AWS</a> Cloud.

#### **SPOF**

See single point of failure.

#### star schema

A database organizational structure that uses one large fact table to store transactional or measured data and uses one or more smaller dimensional tables to store data attributes. This structure is designed for use in a <u>data warehouse</u> or for business intelligence purposes.

### strangler fig pattern

An approach to modernizing monolithic systems by incrementally rewriting and replacing system functionality until the legacy system can be decommissioned. This pattern uses the analogy of a fig vine that grows into an established tree and eventually overcomes and replaces its host. The pattern was <u>introduced by Martin Fowler</u> as a way to manage risk when rewriting monolithic systems. For an example of how to apply this pattern, see <u>Modernizing legacy Microsoft ASP.NET (ASMX) web services incrementally by using containers and Amazon API Gateway</u>.

#### subnet

A range of IP addresses in your VPC. A subnet must reside in a single Availability Zone. supervisory control and data acquisition (SCADA)

In manufacturing, a system that uses hardware and software to monitor physical assets and production operations.

### symmetric encryption

An encryption algorithm that uses the same key to encrypt and decrypt the data. synthetic testing

Testing a system in a way that simulates user interactions to detect potential issues or to monitor performance. You can use <a href="mailto:Amazon CloudWatch Synthetics">Amazon CloudWatch Synthetics</a> to create these tests.

### system prompt

A technique for providing context, instructions, or guidelines to an <u>LLM</u> to direct its behavior. System prompts help set context and establish rules for interactions with users.

# T

#### tags

Key-value pairs that act as metadata for organizing your AWS resources. Tags can help you manage, identify, organize, search for, and filter resources. For more information, see <u>Tagging</u> your AWS resources.

## target variable

The value that you are trying to predict in supervised ML. This is also referred to as an *outcome* variable. For example, in a manufacturing setting the target variable could be a product defect.

#### task list

A tool that is used to track progress through a runbook. A task list contains an overview of the runbook and a list of general tasks to be completed. For each general task, it includes the estimated amount of time required, the owner, and the progress.

#### test environment

### See environment.

## training

To provide data for your ML model to learn from. The training data must contain the correct answer. The learning algorithm finds patterns in the training data that map the input data attributes to the target (the answer that you want to predict). It outputs an ML model that captures these patterns. You can then use the ML model to make predictions on new data for which you don't know the target.

### transit gateway

A network transit hub that you can use to interconnect your VPCs and on-premises networks. For more information, see <u>What is a transit gateway</u> in the AWS Transit Gateway documentation.

#### trunk-based workflow

An approach in which developers build and test features locally in a feature branch and then merge those changes into the main branch. The main branch is then built to the development, preproduction, and production environments, sequentially.

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#### trusted access

Granting permissions to a service that you specify to perform tasks in your organization in AWS Organizations and in its accounts on your behalf. The trusted service creates a service-linked role in each account, when that role is needed, to perform management tasks for you. For more information, see <u>Using AWS Organizations with other AWS services</u> in the AWS Organizations documentation.

### tuning

To change aspects of your training process to improve the ML model's accuracy. For example, you can train the ML model by generating a labeling set, adding labels, and then repeating these steps several times under different settings to optimize the model.

### two-pizza team

A small DevOps team that you can feed with two pizzas. A two-pizza team size ensures the best possible opportunity for collaboration in software development.

# U

# uncertainty

A concept that refers to imprecise, incomplete, or unknown information that can undermine the reliability of predictive ML models. There are two types of uncertainty: *Epistemic uncertainty* is caused by limited, incomplete data, whereas *aleatoric uncertainty* is caused by the noise and randomness inherent in the data. For more information, see the <u>Quantifying uncertainty in deep learning systems</u> guide.

#### undifferentiated tasks

Also known as *heavy lifting*, work that is necessary to create and operate an application but that doesn't provide direct value to the end user or provide competitive advantage. Examples of undifferentiated tasks include procurement, maintenance, and capacity planning.

# upper environments

See environment.

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#### vacuuming

A database maintenance operation that involves cleaning up after incremental updates to reclaim storage and improve performance.

#### version control

Processes and tools that track changes, such as changes to source code in a repository.

### VPC peering

A connection between two VPCs that allows you to route traffic by using private IP addresses. For more information, see What is VPC peering in the Amazon VPC documentation.

### vulnerability

A software or hardware flaw that compromises the security of the system.

# W

#### warm cache

A buffer cache that contains current, relevant data that is frequently accessed. The database instance can read from the buffer cache, which is faster than reading from the main memory or disk.

#### warm data

Data that is infrequently accessed. When querying this kind of data, moderately slow queries are typically acceptable.

#### window function

A SQL function that performs a calculation on a group of rows that relate in some way to the current record. Window functions are useful for processing tasks, such as calculating a moving average or accessing the value of rows based on the relative position of the current row.

#### workload

A collection of resources and code that delivers business value, such as a customer-facing application or backend process.

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#### workstream

Functional groups in a migration project that are responsible for a specific set of tasks. Each workstream is independent but supports the other workstreams in the project. For example, the portfolio workstream is responsible for prioritizing applications, wave planning, and collecting migration metadata. The portfolio workstream delivers these assets to the migration workstream, which then migrates the servers and applications.

#### **WORM**

See write once, read many.

WQF

See AWS Workload Qualification Framework.

write once, read many (WORM)

A storage model that writes data a single time and prevents the data from being deleted or modified. Authorized users can read the data as many times as needed, but they cannot change it. This data storage infrastructure is considered <u>immutable</u>.

# Z

# zero-day exploit

An attack, typically malware, that takes advantage of a <u>zero-day vulnerability</u>. zero-day vulnerability

An unmitigated flaw or vulnerability in a production system. Threat actors can use this type of vulnerability to attack the system. Developers frequently become aware of the vulnerability as a result of the attack.

### zero-shot prompting

Providing an <u>LLM</u> with instructions for performing a task but no examples (*shots*) that can help guide it. The LLM must use its pre-trained knowledge to handle the task. The effectiveness of zero-shot prompting depends on the complexity of the task and the quality of the prompt. See also <u>few-shot prompting</u>.

#### zombie application

An application that has an average CPU and memory usage below 5 percent. In a migration project, it is common to retire these applications.

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