Date :

Number of letters : 1

To :

**Sinch**

**Lindhagensgatan 74, 112 18 Stockholm, Sweden**

**Subject: Letter of Appointment**

With Respect,

That to improve the services which will bring value added to our customer, **Client** the Company that is engaged in **(field of enterprise)** intends to hold a Bulk SMS Service.

To support the Bulk SMS Service above, **Client** appoints **Sinch** as the only provider of Bulk SMS Service Application and request **Sinch** to coorperate with **PT. Smartfren Indonesia Tbk** in carrying the activities that are deemed necessary for the implementation of the Bulk SMS Service.

For further, related to cooperation about SMS Bulk service that will be held between **Sinch** and **PT. Smartfren Indonesia Tbk** then the undersigned **(name and position of client)** represents **Client** hereby declare:

1. That **Client** ensures all the mobile phone numbers which are registered by **Client** and which will receive SMS trough Bulk SMS Service are actually members of the community of (client) with a phone number that is already registered and agree to accept the Bulk SMS Service.
2. That **Client** guarantees and is responsible for the entire content/SMS text that is sent via SMS Bulk Service, therefore **Sinch** and PT. **Smartfren Indonesia Tbk** are released from any claims or accusation arising from the content/SMS text that is sent via the SMS Bulk Service.
3. That **Client** guarantees and is responsible for all the registered sender name. As for, the registered sender name is **(max 11 character)**

Thus, this designation letter being made in 2 (two) ORIGINAL copies with the same provision to be used as appropriate.

**Client**

**(Name)**

**(Position)**