**<Your company logo>**

**<Your company name>**

Communication for hypercare complete



Template provided by the

AWS Large Migration Tiger Team

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Application owners:

As of the cutover date of **<month> <day>, <year>**,your applications have been successfully migrated to the <company name> AWS Cloud. These applications are now exiting the hypercare period (gate 9). Management of these applications is being transferred from the migration team to the <team name>.

If you experience any issues with your application, you can contact the <team name> through the Service Desk <URL> and submit a ticket for assistance. **You are encouraged to bookmark this link for future reference**.

It’s important to note that support requests and incident tickets are monitored during <company name> business hours. During the fulfillment process, an <company name> operations engineer will be available and will provide updates and communications through the Service Desk.

**Action:** The migration team encourages you to **take a quick survey** <URL> to share your experience throughout the migration process. The team thanks you in advance for your feedback, which will help us to make process improvements to continue to ensure a seamless and effective migration experience.